

FIG. 1A

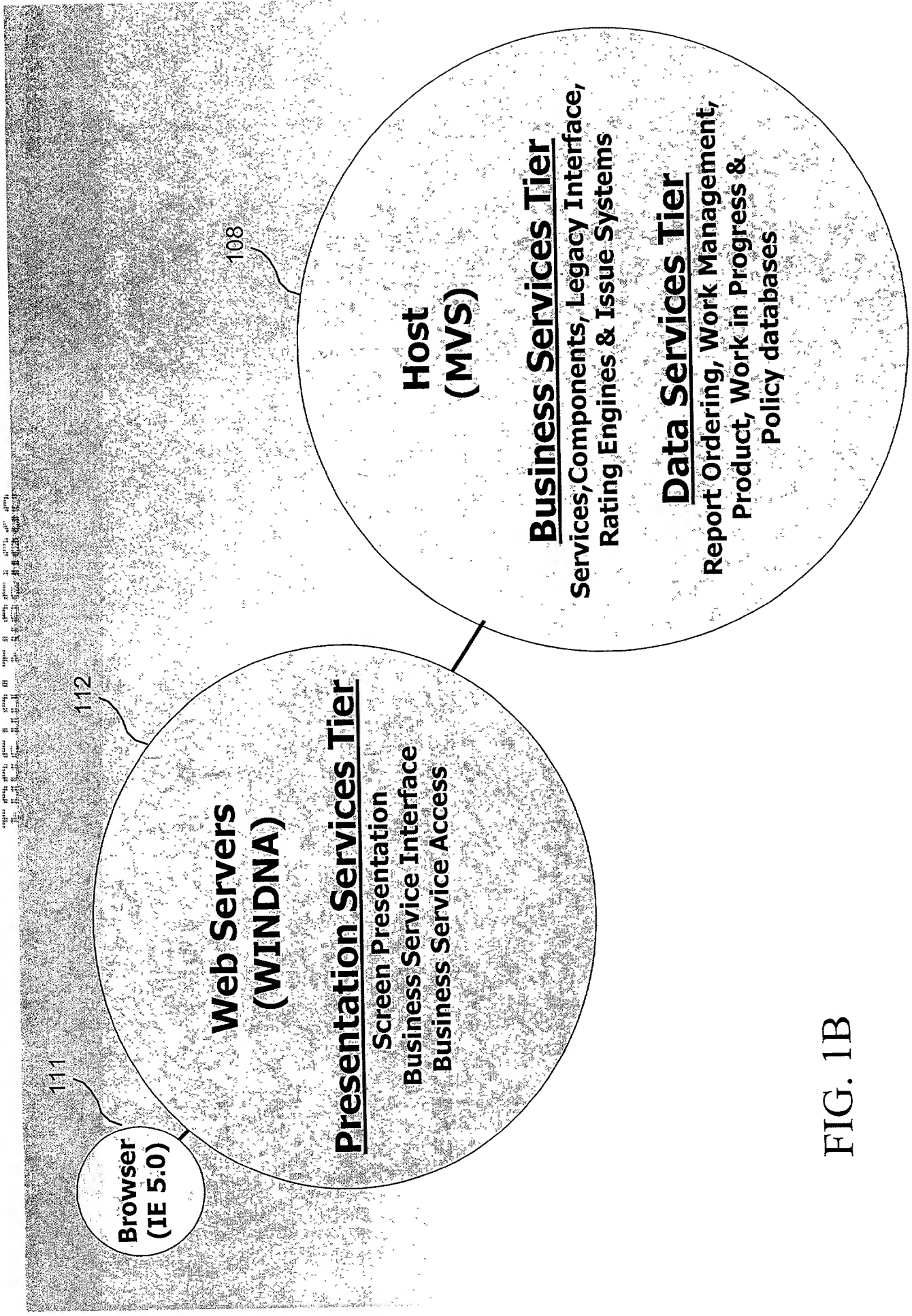
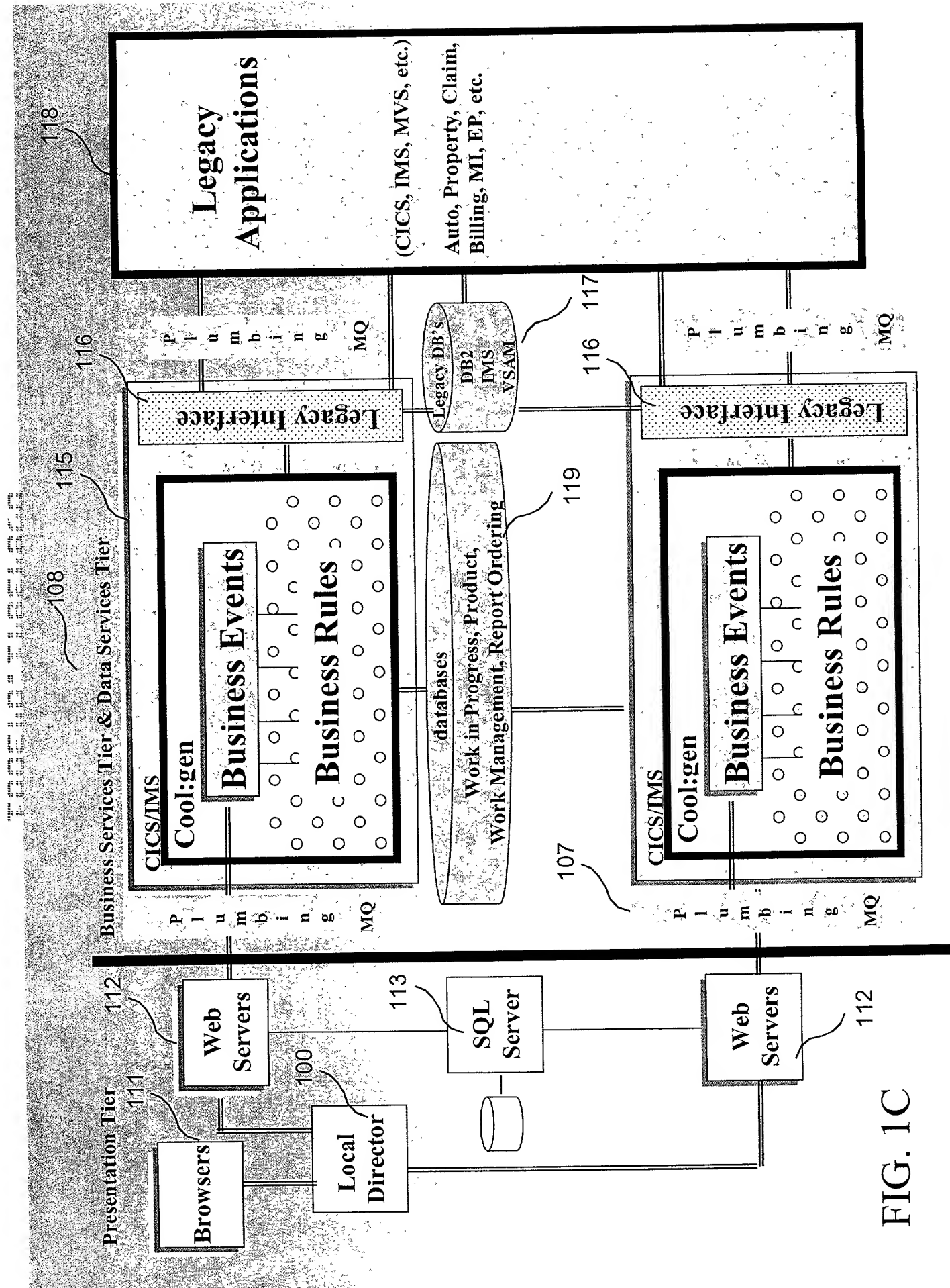


FIG. 1B



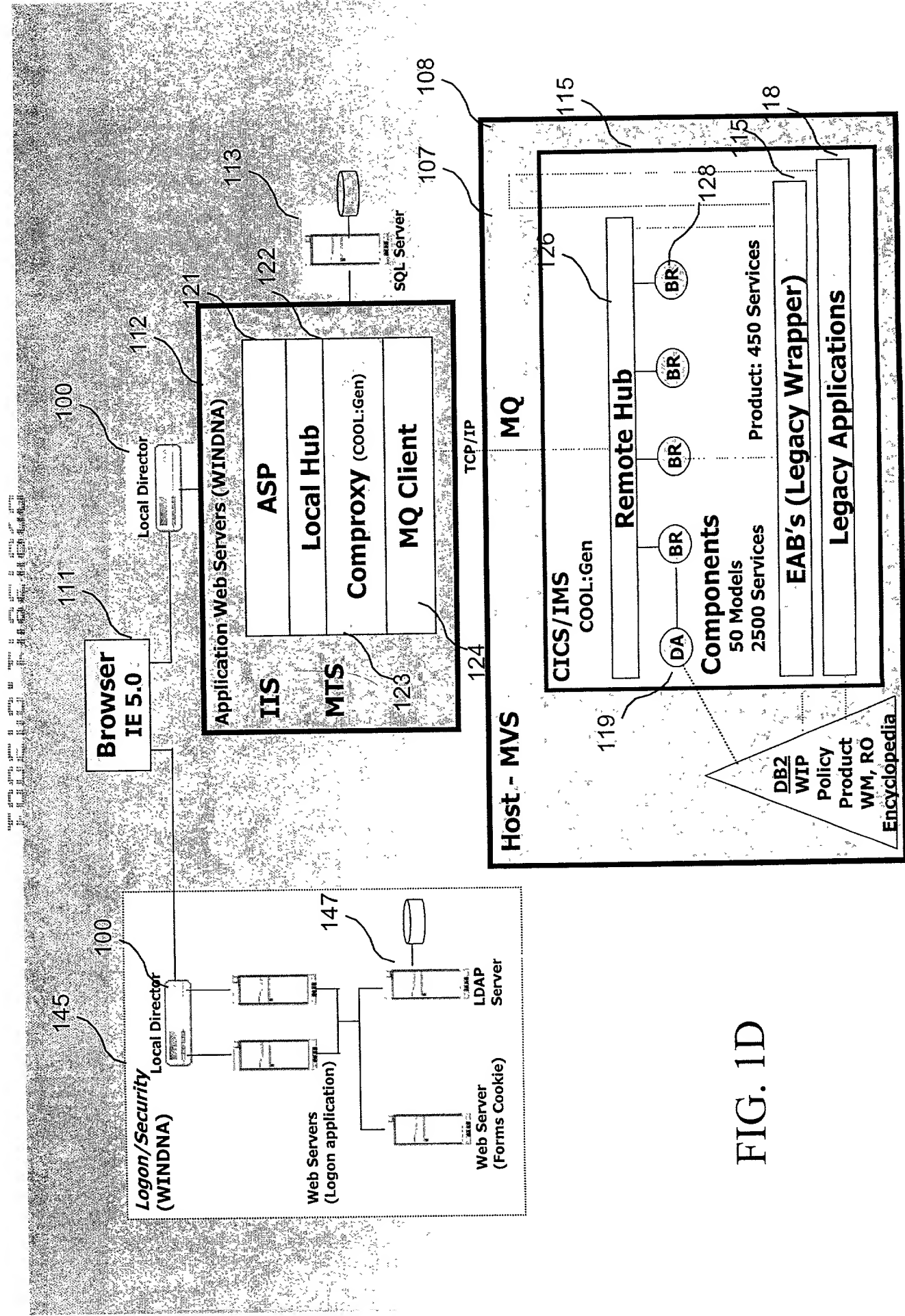


FIG. 1D



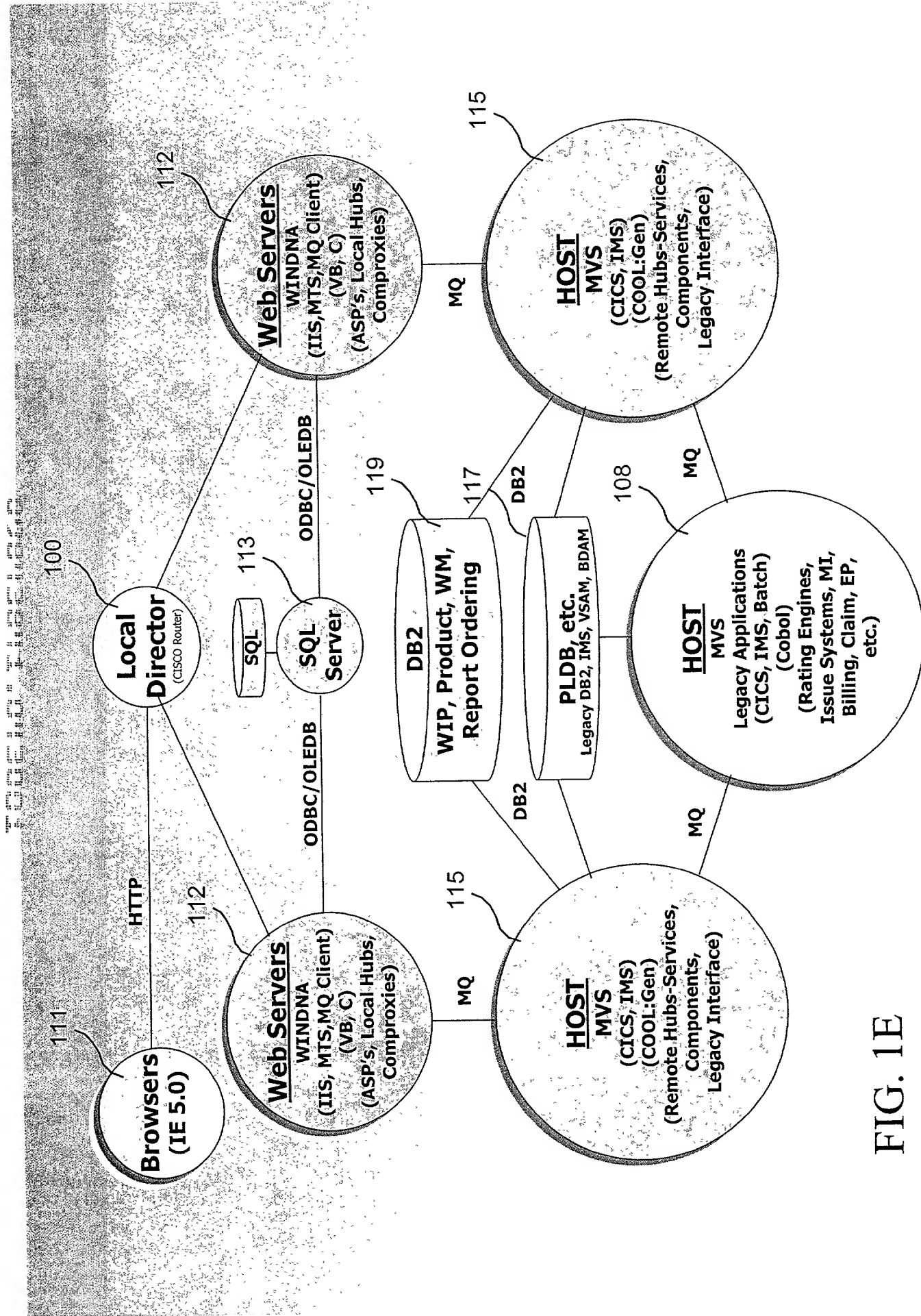


FIG. 1E

US 2002/0106000 A1  
Pub. No. 2002/0106000 A1  
Pub. Date: Apr. 11, 2002  
Pub. No. 2002/0106000 A1  
Pub. Date: Apr. 11, 2002

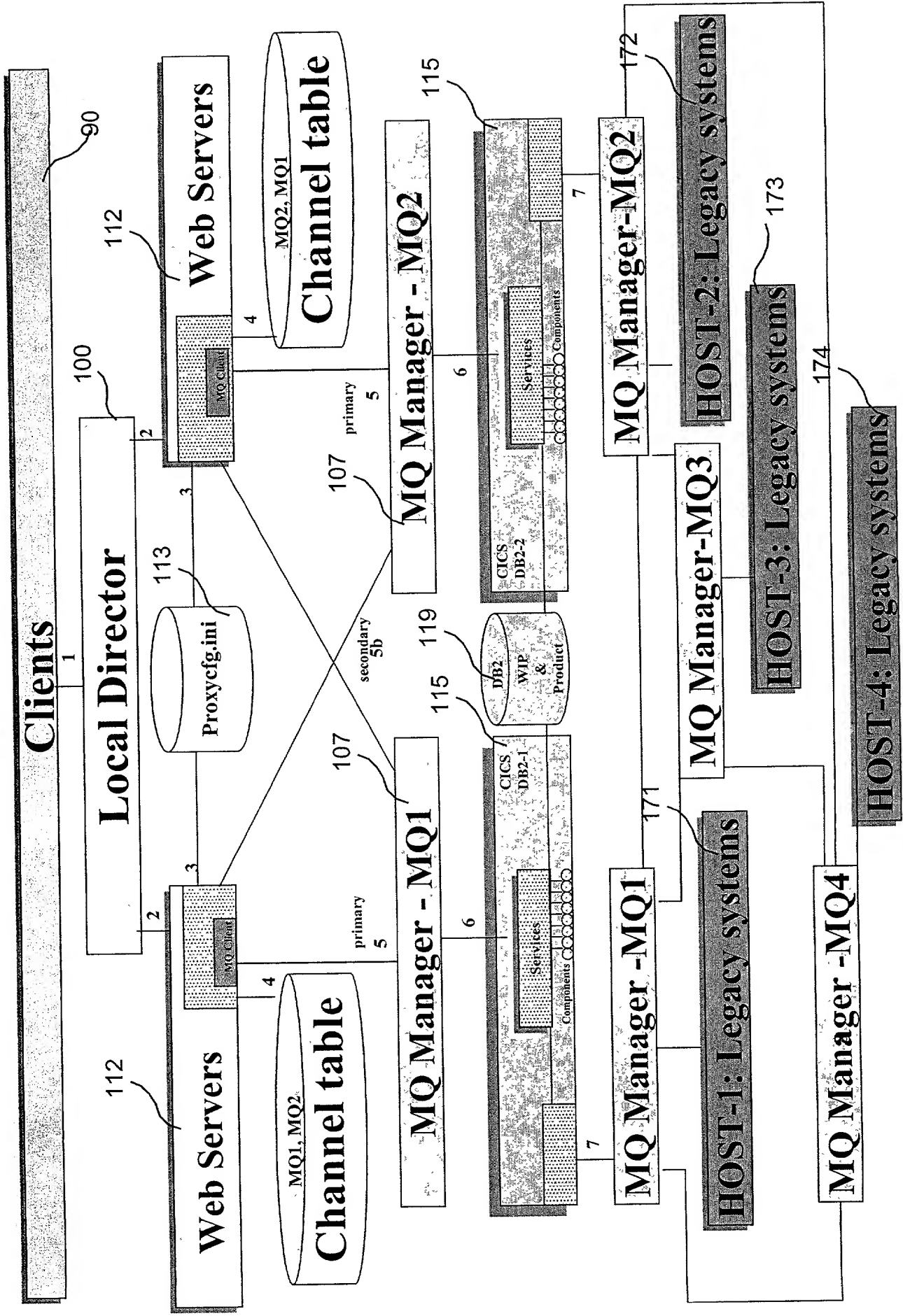


FIG. 1F

## CUSTOMERS

60. Customer
61. Billing Account (future)

## QUOTES

40. Policy
41. Actions
42. Policy Participant
43. Rating Results
44. Coverage
45. Policy Subject
46. Endorsement
49. Loss
50. Problem Log
51. Acceptance Package
52. Transaction Log
53. Premium

## PRODUCT TYPE

20. Policy Type
21. Installment Schedule
22. Pricing Option
23. Facet Navigation (future)
24. Script
25. Coverage Grant Option
26. Coverage Dependency
27. Limit Type
28. Deductible Type
29. Subject Type
30. Premium Type
31. CreditSurcharge Type
33. Reinsurance Type

## REFERENCES

1. Location
2. Agent
3. Lookup
4. Transaction Type
5. Common
6. Symbol
7. Application (future)
8. Cost Estimator (future)
9. Personnel (staff member)
10. Organizational Unit
11. Template
12. Assignment

## CORRESPONDENCE

140. Document (future)
141. Message
142. Outside Report
143. Referral (future)

## ACTIVITIES

120. Event
121. Registration
122. Diary (future)
123. Claim (future)
124. Commentary

## CORRESPONDENCE TYPE

100. Document Type (future)
101. Message Type (future)
102. Outside Report Type
103. Referral Type (future)

## ACTIVITY TYPE

80. Event Type
81. Registration Type
82. Diary Type (future)
83. Claim Type (future)











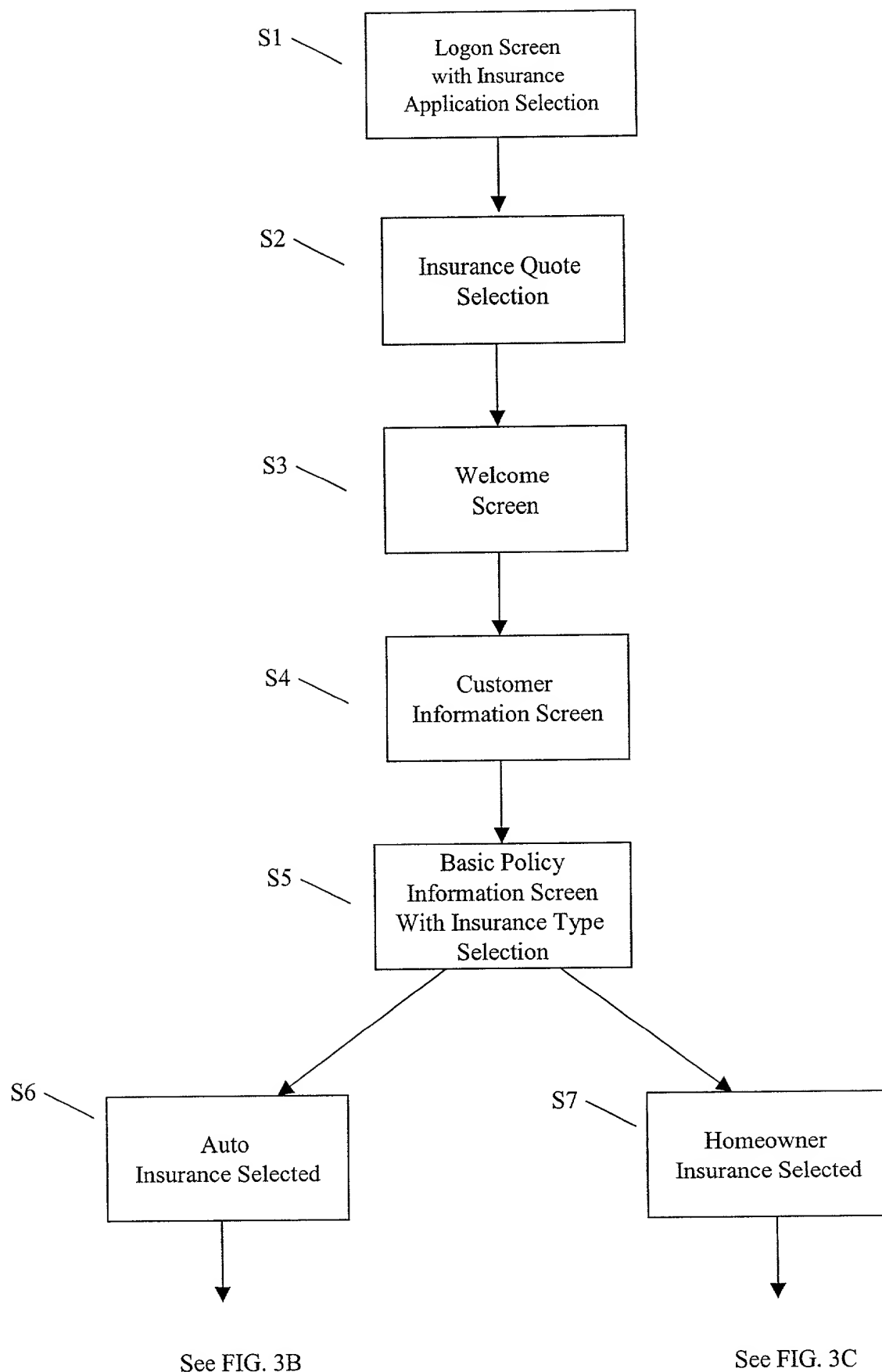


FIG. 3A

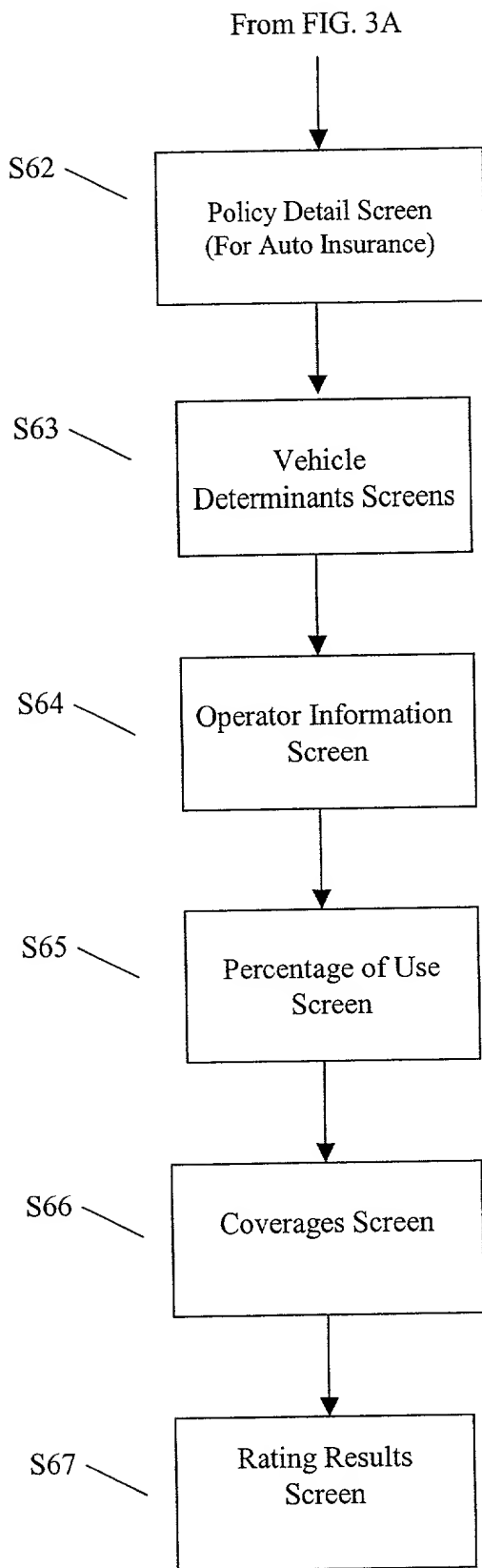


FIG. 3B

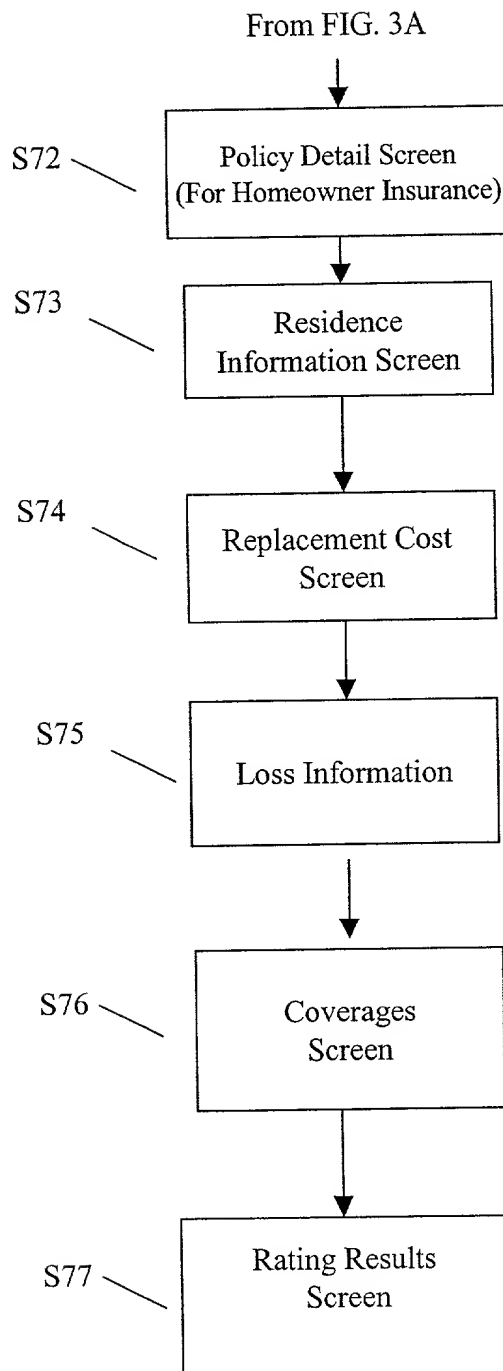


FIG. 3C

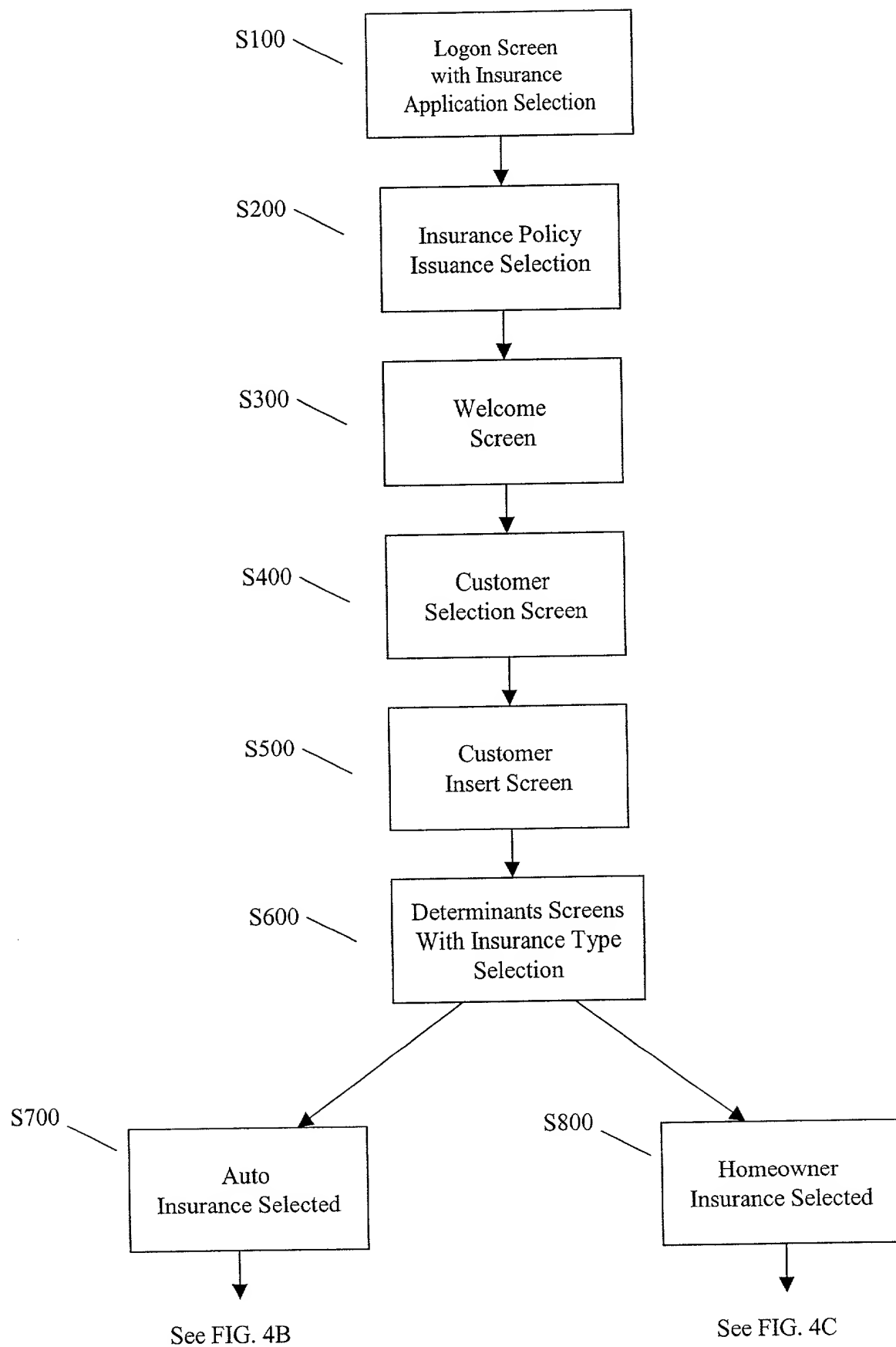


FIG. 4A

From FIG. 4A

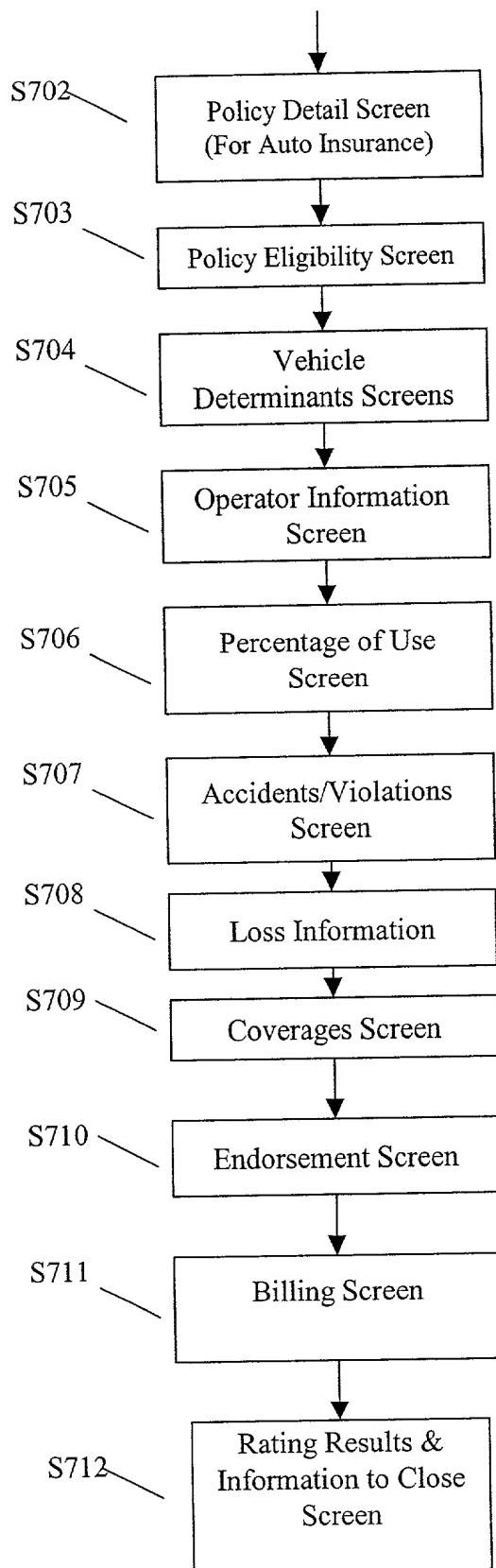


FIG. 4B

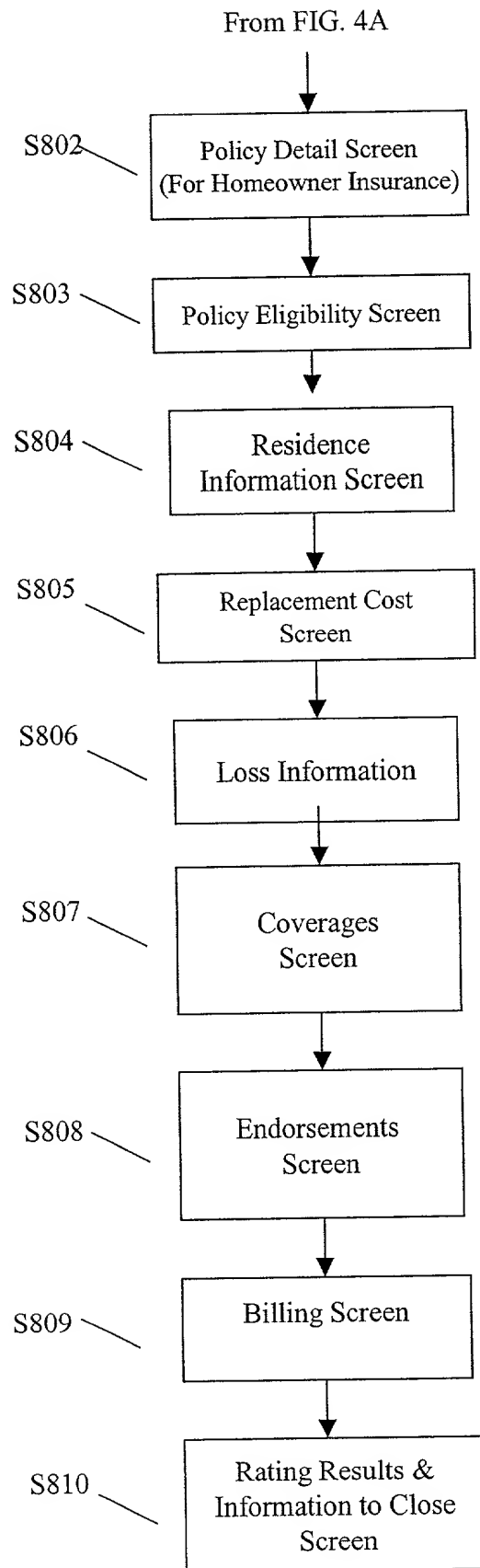
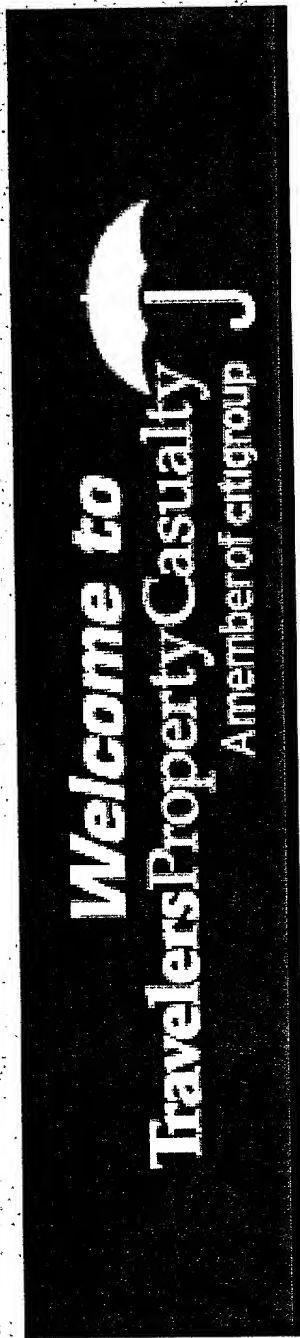


FIG. 4C



500



### Travelers Application Logon

Customer ID:  510

Password:  520  
047464594

Application:  530  
\*\*\*\*\*

Optional Data:

540 550

FIG. 5

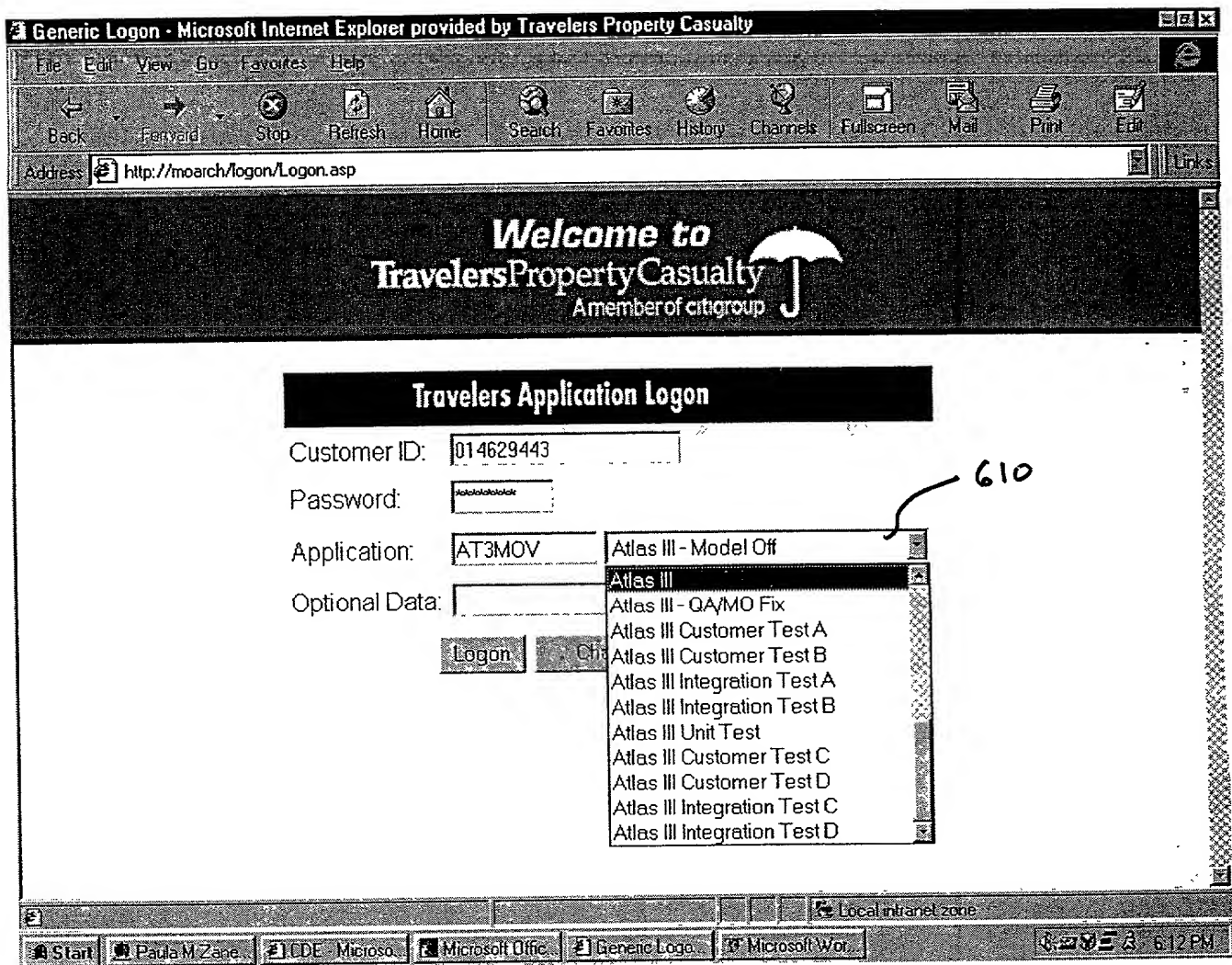


FIG. 6A

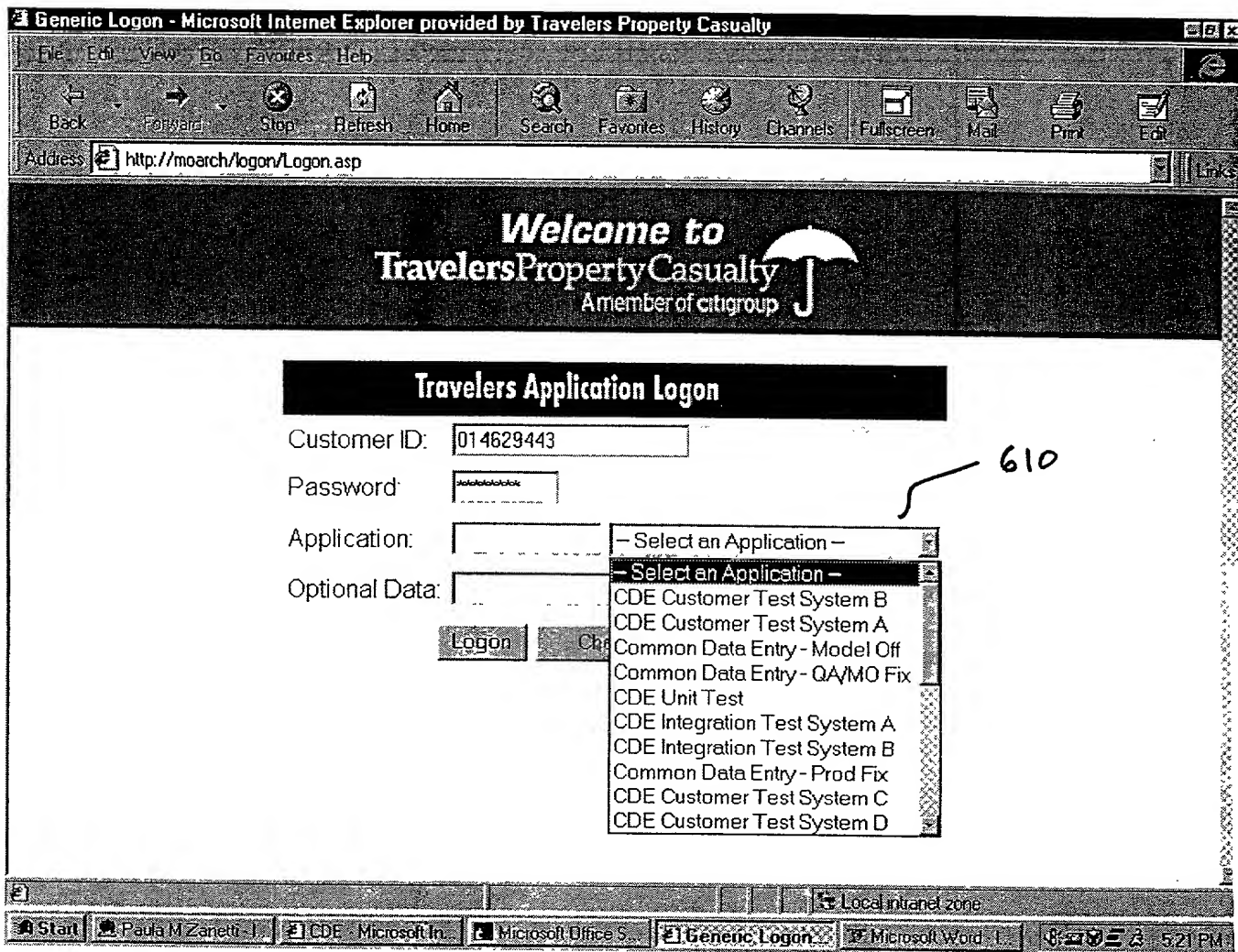


FIG. 6B

## ATLAS III Welcome Page

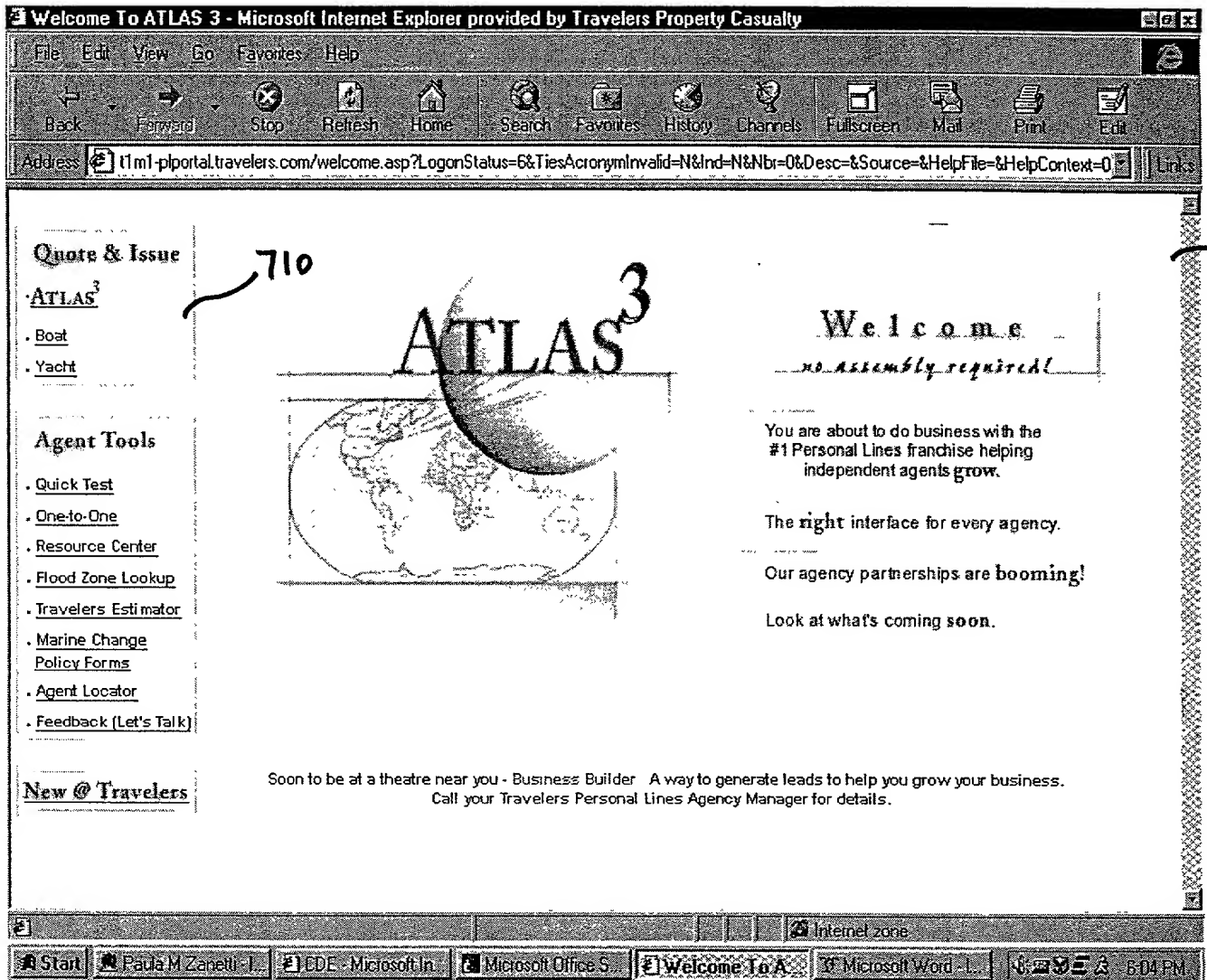


FIG. 7

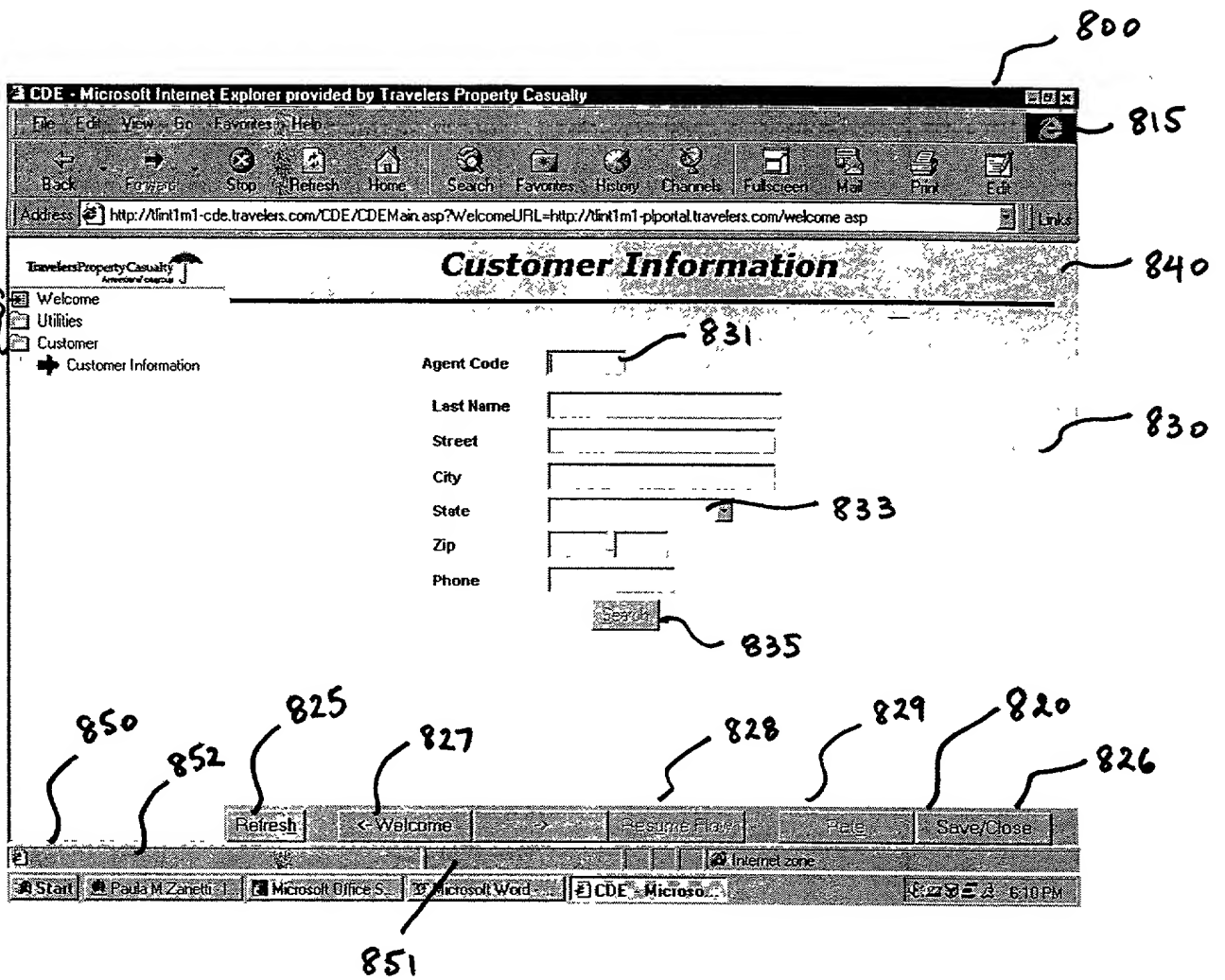


FIG. 8A

# Customer Information

Agent Code	831	832
Last Name		
Street		
City		
State		
Zip		
Phone		

Drop-down list

Search

FIG. 8B



# Customer Information

# Agent Code

# Let Him Eat His Cake

3300

上海

曹

14

五、

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# CAFÉ

0098-761X(1994)0001&lt;0001::AID-JCOP&gt;3.0.CO;2-D

1. **NAME** \_\_\_\_\_  
 2. **ADDRESS** \_\_\_\_\_  
 3. **CITY** \_\_\_\_\_  
 4. **STATE** \_\_\_\_\_  
 5. **ZIP** \_\_\_\_\_  
 6. **PHONE** \_\_\_\_\_  
 7. **DATE** \_\_\_\_\_  
 8. **SIGNATURE** \_\_\_\_\_  
 9. **PRINT NAME** \_\_\_\_\_  
 10. **PRINT ADDRESS** \_\_\_\_\_  
 11. **PRINT CITY** \_\_\_\_\_  
 12. **PRINT STATE** \_\_\_\_\_  
 13. **PRINT ZIP** \_\_\_\_\_  
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 214. **PRINT PHONE** \_\_\_\_\_  
 215. **PRINT DATE** \_\_\_\_\_  
 216. **PRINT SIGNATURE** \_\_\_\_\_  
 217. **PRINT NAME** \_\_\_\_\_  
 218. **PRINT ADDRESS** \_\_\_\_\_  
 219. **PRINT CITY** \_\_\_\_\_  
 220. **PRINT STATE** \_\_\_\_\_

AT 7030 13 350

WORLDWIDE



# Home

438

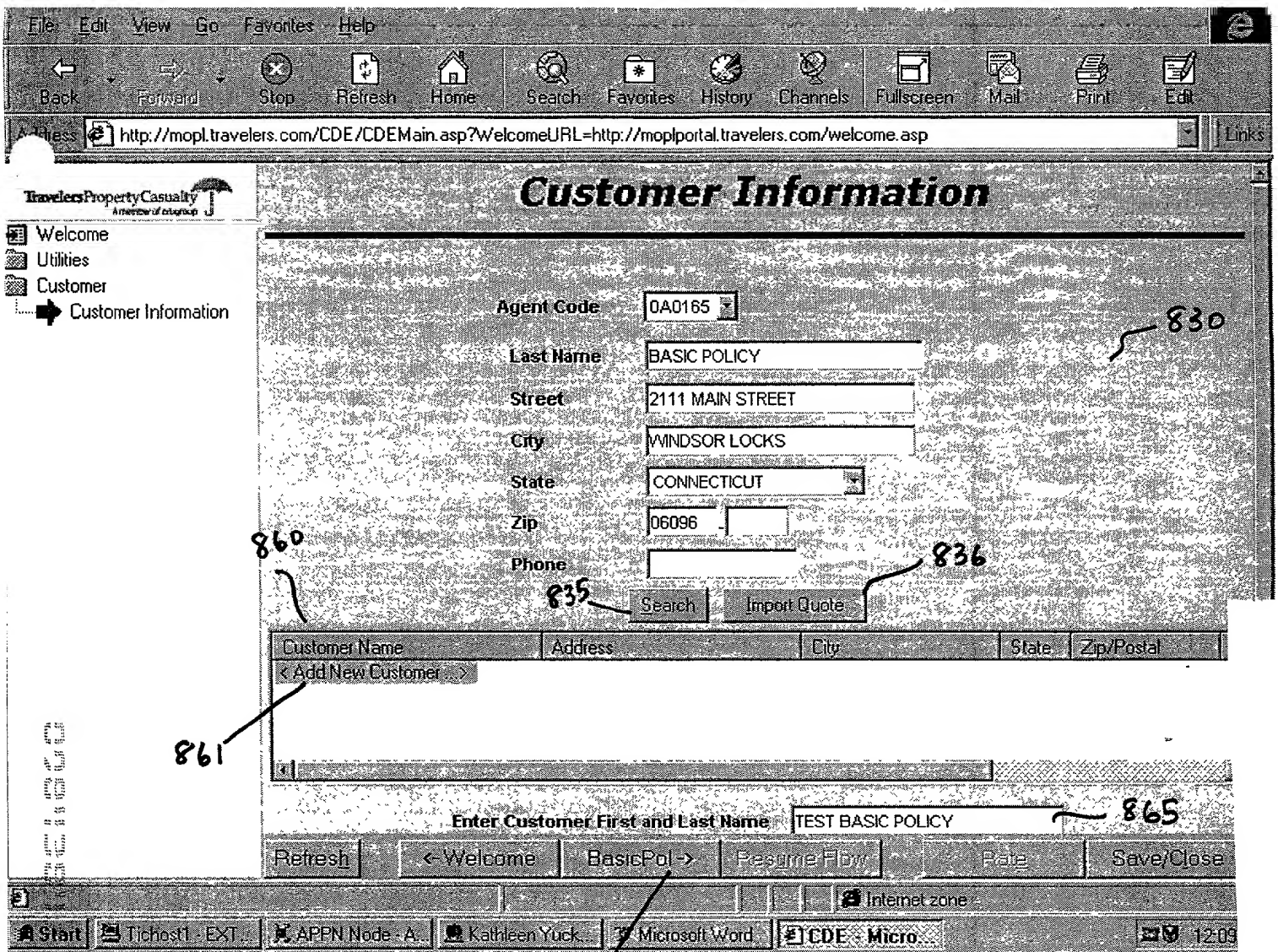


FIG. 8D



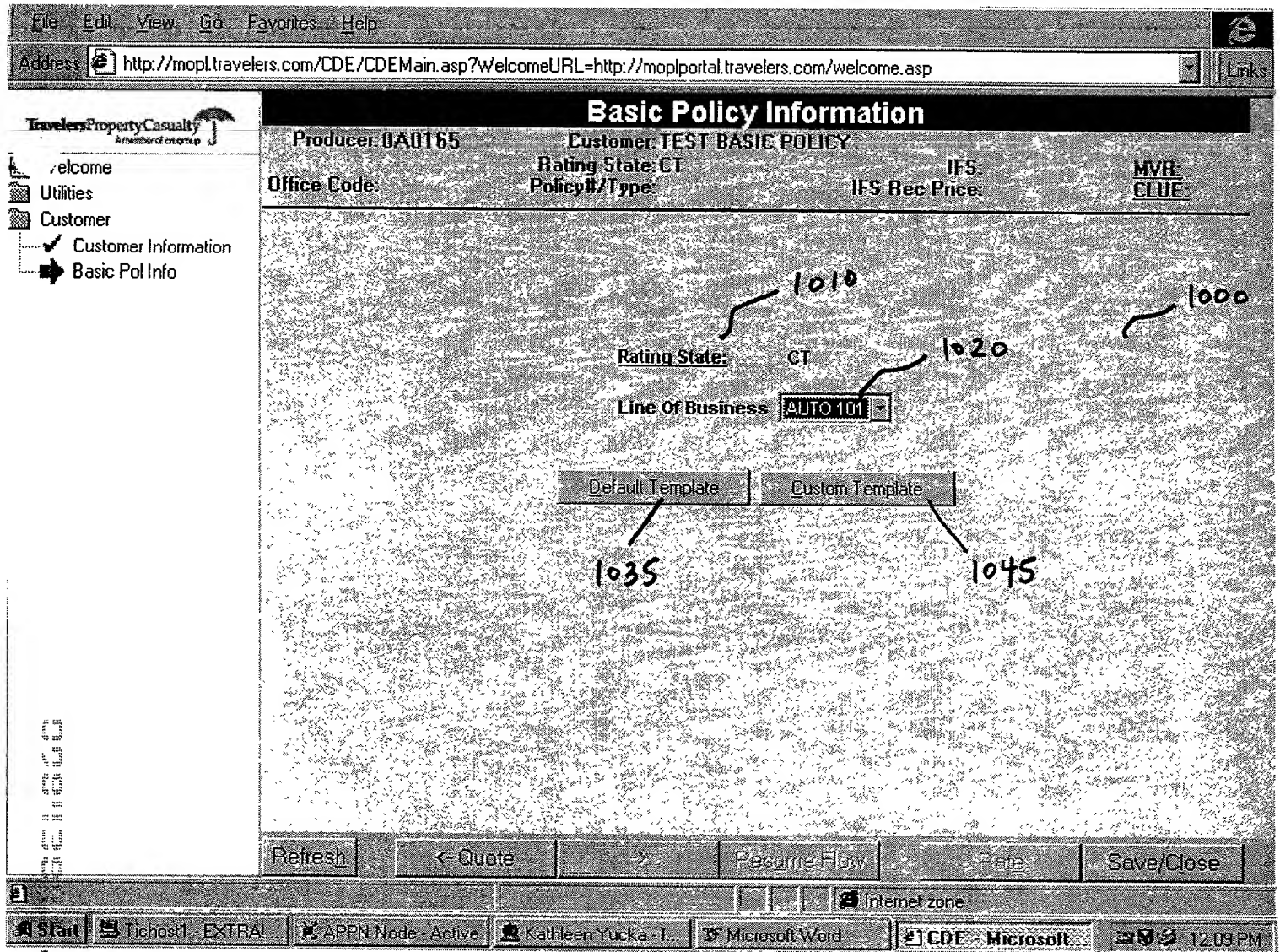


FIG. 10A

File Edit View Go Favorites Help

Address http://mopl.travelers.com/CDE/CDEMain.asp?WelcomeURL=http://moplportal.travelers.com/welcome.asp

**Travelers Property Casualty**  
A member of cna group

Welcome  
Utilities  
Customer  
✓ Customer Information  
➔ Basic Pol Info

### Basic Policy Information

Producer: 0A0165 Customer: TEST BASIC POLICY

Office Code: Rating State: CT IFS: MYR: CLUE:  
Policy#/Type: IFS Rec Price:

Rating State: CT

Line of Business: AUTO 101 1000

Default Template Custom Template

Transaction Type: GENERAL / NB QUOTE 1030

Effective Date: 04/28/2000 1040

Policy Term: 06 1050

Premium Level: RETAIL (A) NOT EDGE

Pricing Track: NO TIER 1060 Writing Company: NO WRITING COMPANY 1070

Notes: 1080

1024

Refresh < Quote Pol Dtl > Resume Flow Rate Save/Close

Internet zone

Start | Iichost1 EXTRA | APPN Node - Active | Kathleen Yucka - I... | Microsoft Word | CDE - Microsoft | 12:10 PM

FIG. 10B



File Edit View Go Favorites Help

Address <http://mopl.travelers.com/CDE/CDEMain.asp?WelcomeURL=http://moplportal.travelers.com/welcome.asp> Links

### Policy Detail

Producer: 0A0165 Customer: TEST BASIC POLICY  
TEST RETAIL - NO OUTPUT Rating State: CT  
Office Code: 948 Policy#: /Type: AUTO 101 IFS Rec Price: MVR: CLUE

Travelers Property Casualty  
A member of cna group

- /welcome
- Utilities
- Customer
  - ✓ Customer Information
  - Policy/Quote Selectio
  - Basic Pol Info
  - Policy Detail
  - ➔ Policy Detail
  - Vehicle Information
  - Operator Information
  - Coverage Limits
  - Loss Information
  - Rating Results
  - Errors/Rating Messages
  - Eligibility Information
  - Additional Interests
  - Billing Information
  - Miscellaneous Information
  - Print
  - Notepad Information
  - Derivations/Overrides

#### Named Insured and Mailing Address

First Name: TEST  
Last Name: POLICY  
Street: 2111 MAIN STREET  
City: WINDSOR LOCKS  
County:  
State: CONNECTICUT Zip/Postal: 06096  
Social Security #: 345 34 5345

☐ Residence Address (if different from Mailing Address)  
☐ Previous Address (within last 6 months)  
☒ IFS Report has already been obtained

IFS Source: TRANSUNION IFS: ELIGIBLE  
Reason Code: 1130

1120 1140 1130

Refresh < Quote Sel Vehicles -> Resume Flow Rate Save/Close

Internet zone

Start Tichestl - EXTRA! APPN Node - Active Kathleen Yucka - L. Microsoft Word CDE - Microsoft 12:10 PM

1124

FIG. 11A



File Edit View Go Favorites Help

Address http://mopl.travelers.com/CDE/CDEMain.asp?WelcomeURL=http://moplportal.travelers.com/welcome.asp Links

**Travelers Property Casualty**  
A member of Citicorp

./welcome  
Utilities  
Customer  
✓ Customer Information  
Policy/Quote Selectio  
Basic Pol Info  
Policy Detail  
➔ Policy Detail  
Vehicle Information  
Operator Information  
Coverage Limits  
Loss Information  
Rating Results  
Errors/Rating Messages  
Eligibility Information  
Additional Interests  
Billing Information  
Miscellaneous Information  
Print  
Notepad Information  
Derivations/Overrides

☒ IFS Report has already been obtained

IFS Source: TRANSUNION IFS: ELIGIBLE

Reason Code

1130 1140 ~1100

IFS Recommended Price

**Policy Credits/Surcharges**

☐ Account Credit

Companion Policy Numbers

Auto Policy Numbers

Homeowner Policy Numbers

Other Policy Numbers 1124

Refresh <- Quote Sel Vehicles-> Resume Flow Rate Save/Close

Internet zone

Start Tichost1 - EXTRA APPN Node - Active Kathleen Yucka - I... Microsoft Word CDE Microsoft 12:10 PM

FIG. 11B

# CDE Personal Lines Desktop Page

1200

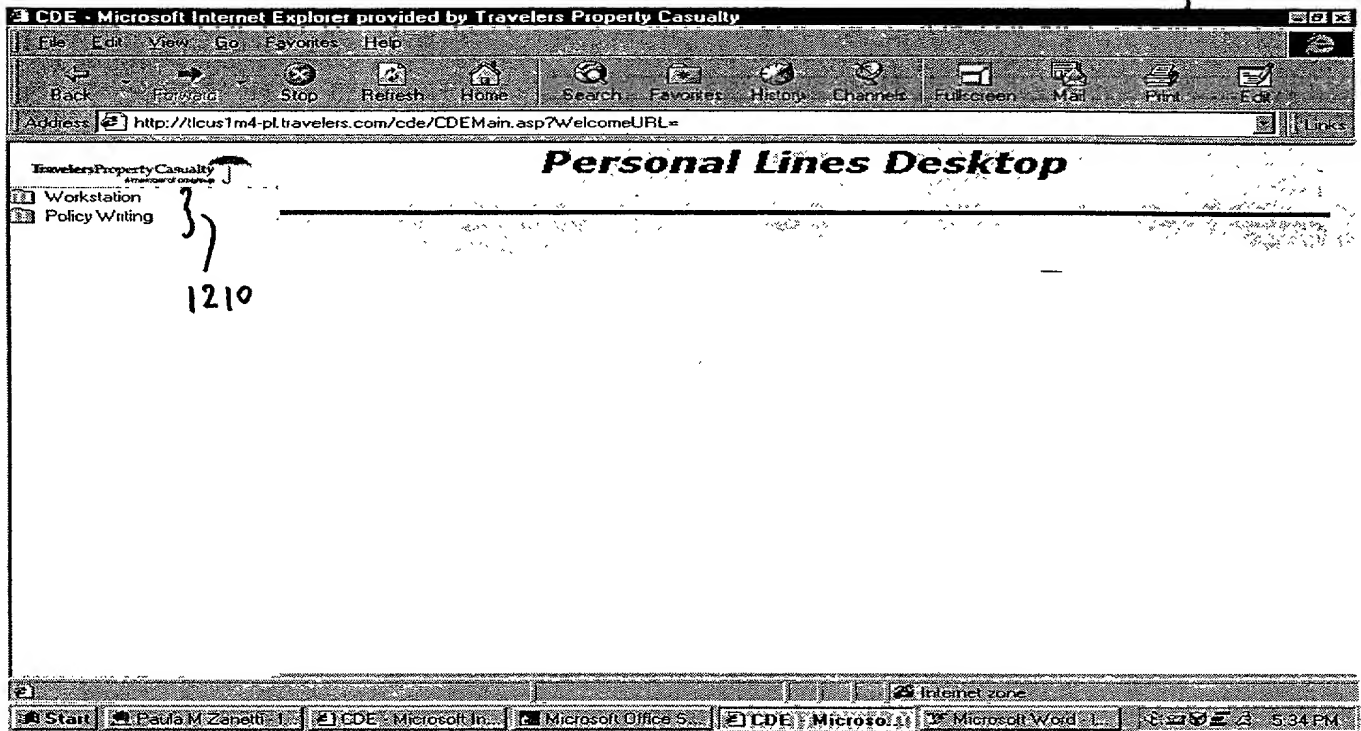


FIG. 12

1300

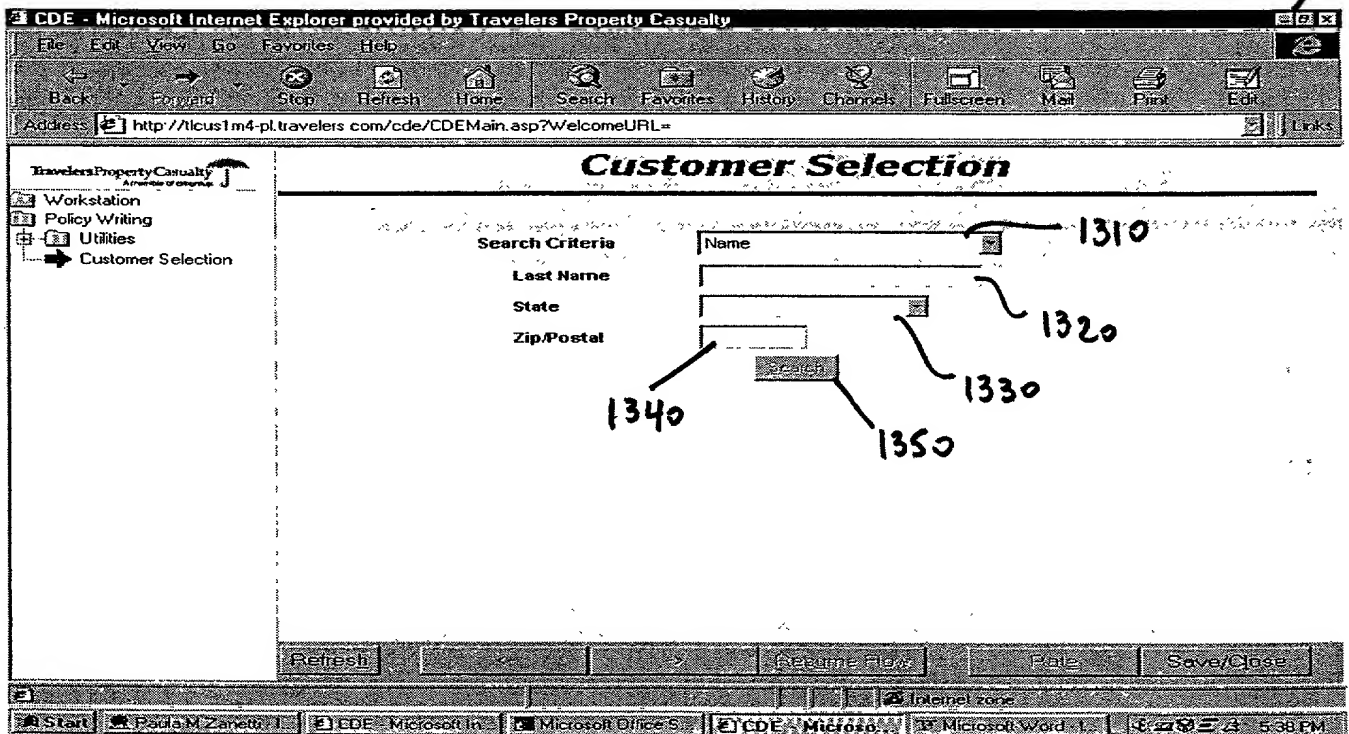


FIG. 13A

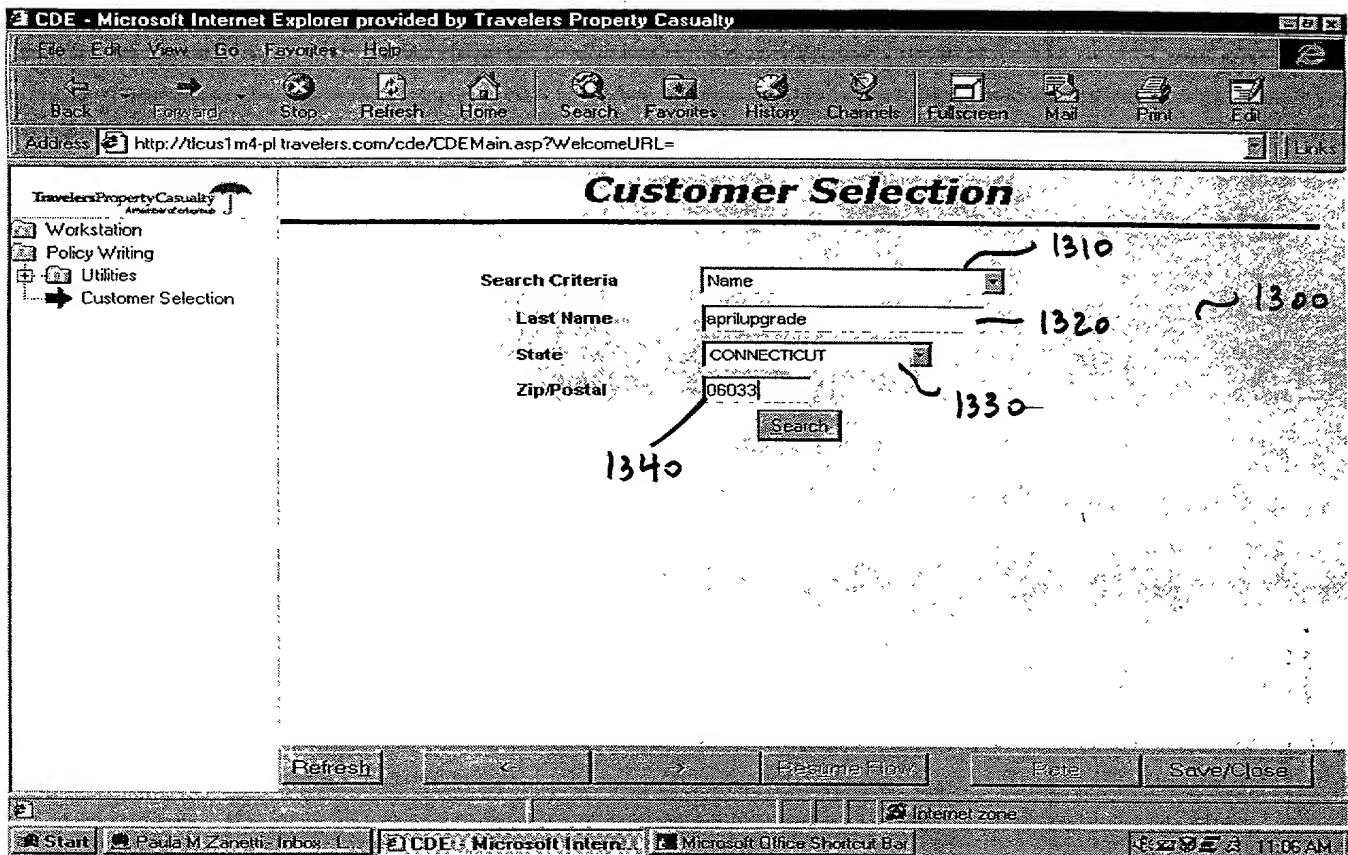
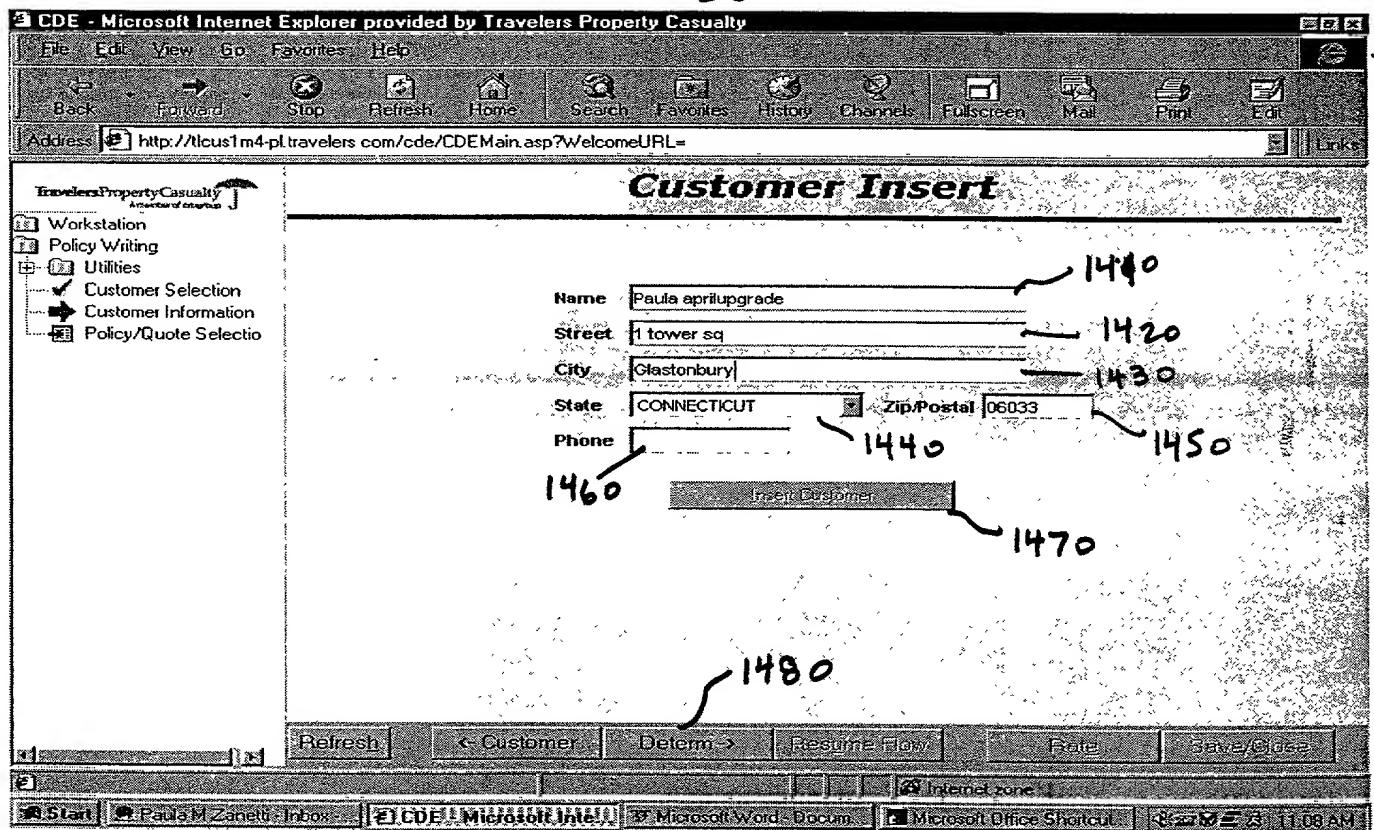


FIG. 13B



**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**TravelersProperty Casualty**  
A member of Travelers

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Selection  
Policy  
Determinants

**CDE Determinants - Initial Page**

Producer: Customer: Paula aprilupgrade  
Rating State: CT  
Office Code: Policy#: /Type: IFS: IFS Rec Price: MVR: CLUE:

Rating State: CONNECTICUT Agent Code: 0A7890  
Line of Business: AUTO Effective Date: 04/21/2000  
Call Flow Type: RETAIL

Continue

Refresh < Quote Pol/Dtl > Resume Flow Rate Save/Close

Internet zone

Start Paula M Zanelli Inbox CDE Microsoft Inte Microsoft Word Docum Microsoft Office Shortcut 11:09 AM

FIG. 15

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**TravelersProperty Casualty**  
A member of Travelers

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Selection  
Policy  
Determinants

**CDE Determinants - Transaction and Policy Type**

Producer: Customer: Paula aprilupgrade  
Rating State: CT  
Office Code: Policy#: /Type: IFS: IFS Rec Price: MVR: CLUE:

Rating State: CONNECTICUT Agent Code: 0A7890  
Line of Business: AUTO Effective Date: 04/21/2000  
Call Flow Type: RETAIL  
Transaction Type: NB QUOTE - GENERAL Policy Type: AUTOMOBILE 101  
Policy Term: 12

Continue

Refresh < Quote Pol/Dtl > Resume Flow Rate Save/Close

Internet zone

Start Paula M Zanelli 1 CDE Microsoft Word Microsoft Office S ekrach Instant M 11:36 AM

FIG. 16

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

TravelersPropertyCasualty  
Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Selection  
Policy  
Determinants

### CDE Determinants - Pricing Level

Producer:	Customer: Paula aprilupgrade		
Office Code:	Rating State: CT	IFS:	MVR: CLUE
	Policy#/Type:	IFS Rec Price:	

Rating State: CONNECTICUT Agent Code: 0A7890  
Line of Business: AUTO Effective Date: 04/21/2000  
Call Flow Type: RETAIL  
Transaction Type: NB QUOTE - GENERAL Policy Type: AUTOMOBILE 101  
Policy Term: 12  
Premium Level: RETAIL (A) NOT EDGE Pricing Level: ECO-ECONOMY

Continue

Refresh < Quote Pol/Di > Resume Flow Rate Save/Close

Start Paula M Zanetti CDE Microsoft Word Microsoft Office S brach Instant M 11:37 AM

1700  
1710  
1730

FIG. 17



**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://lucus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**TravelersPropertyCasualty**

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Selection  
Policy  
Determinants  
Policy/Quote Detail  
Eligibility  
Vehicle Information  
Operator Information  
Loss Information  
Coverage Limits  
Endorsements Information  
Additional Interests  
Billing Information  
Miscellaneous Information  
Errors/Rating Messages  
Rating Results  
Notepad Information  
Derivations/Overrides

**CDE Determinants**

Producer: Customer: Paula aprilupgrade  
Office Code: Rating State: CT  
Policy#/Type: IFS: MVR: CLUE  
IFS Rec Price:

Rating State: CONNECTICUT Agent Code: 0A7890  
Line of Business: AUTO Effective Date: 04/21/2000  
Call Flow Type: RETAIL  
Transaction Type: NB QUOTE - GENERAL Policy Type: AUTOMOBILE 101  
Policy Term: 12  
Premium Level: RETAIL (A) NOT EDGE Pricing Level: ECO-ECONOMY

Original Quote Date: 04 - 20 - 2000 Reference Date: 04 - 20 - 2000  
Original Effective Date: - - -  
Agent Customer Number: Agent Sub Code:

Agent Name: RETAIL TEST - NO OUTPUT 1830

Refresh < Quote Pol/Dtl > Resume Flow Rate Save/Close

Internet zone

Start Paula M Zanelli CDE Microsoft Word Microsoft Office S ekrach - Instant M 11:37 AM

FIG. 18A

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://lucus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**TravelersPropertyCasualty**

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Selection  
Policy  
Determinants  
Policy/Quote Detail  
Eligibility  
Vehicle Information  
Operator Information  
Loss Information  
Coverage Limits  
Endorsements Information  
Additional Interests  
Billing Information  
Miscellaneous Information  
Errors/Rating Messages  
Rating Results  
Notepad Information  
Derivations/Overrides

Rating State: CONNECTICUT Agent Code: 0A7890  
Line of Business: AUTO Effective Date: 04/21/2000  
Call Flow Type: RETAIL  
Transaction Type: NB ISSUE Policy Type: AUTO 101  
Policy Term: 12  
Premium Level: RETAIL (A) NOT EDGE Pricing Level: ECO-ECONOMY

Original Quote Date: 04 - 20 - 2000 Reference Date: 04 - 20 - 2000  
Original Effective Date: - - -  
Agent Customer Number: Agent Sub Code:

Agent Name: RETAIL TEST - NO OUTPUT 1830

Market Indicator:	A	Reporting Office:	948
Service Indicator:	A	Service Office:	948
Company Code:	PHOENIX INSURANCE COMPANY	Branch Code:	207

Refresh < Quote Pol/Dtl > Resume Flow Rate Save/Close

Internet zone

Start Paula M Zanelli CDE Microsoft Word Microsoft Office S ekrach - Instant M 11:46 PM

FIG. 18B

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**Travelers Property Casualty**  
A member of cna group

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Select  
Policy  
Determinants  
Policy/Quote Detail  
Insured Name  
Mailing Address  
Policy Credits/Surc  
Eligibility  
Vehicle Information  
Operator Information  
Loss Information  
Coverage Limits  
Endorsements Information  
Additional Interests  
Billing Information  
Miscellaneous Information  
Errors/Rating Messages  
Rating Results  
Notepad Information

**Policy Detail**

Producer: 0A7890 Customer: PAULA APRILUPGRADE  
RETAIL TEST - NO OUTPUT Rating State: CT  
Office Code: 948 Policy#7/Type: AUTO 101 IFS Rec Price: MVR: CLUE

**Named Insured and Mailing Address**

First Name: PAULA  
Last Name: APRILUPGRADE  
Street: 1 TOWER SQ  
City: GLASTONBURY  
County: HARTFORD  
State: CONNECTICUT Zip/Postal: 06033  
Social Security #:

☐ Residence Address (if different from Mailing Address)  
☐ Previous Address (within last 6 months)  
☒ IFS Report has already been obtained

Refresh < Determ Eligibility > Resume Flow Rate Save/Close

Start Paula M Zanetti Microsoft Word Microsoft Office S CDE Microsoft 3:53 PM

FIG. 19A

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**Travelers Property Casualty**  
A member of cna group

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Select  
Policy  
Determinants  
Policy/Quote Detail  
Insured Name  
Mailing Address  
Policy Credits/Surc  
Eligibility  
Vehicle Information  
Operator Information  
Loss Information  
Coverage Limits  
Endorsements Information  
Additional Interests  
Billing Information  
Miscellaneous Information  
Errors/Rating Messages  
Rating Results  
Notepad Information

☐ Previous Address (within last 6 months)  
☒ IFS Report has already been obtained

IFS Source: TRANSUNION IFS: ELIGIBLE  
Reason Code:   
  
  
  
IFS Recommended Price

**Policy Credits/Surcharges**

☐ Account Credit

Companion Policy Numbers  
Auto Policy Numbers:

Refresh < Determ Eligibility > Resume Flow Rate Save/Close

Start Paula M Zanetti Microsoft Word Microsoft Office S CDE Microsoft 3:54 PM

FIG. 19B

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**TravelersPropertyCasualty**  
A member of cna group

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Selection  
Policy  
Determinants  
Policy/Quote Detail  
Insured Name  
Mailing Address  
Policy Credits/Surc  
Eligibility  
Vehicle Information  
Operator Information  
Loss Information  
Coverage Limits  
Endorsements Information  
Additional Interests  
Billing Information  
Miscellaneous Information  
Errors/Rating Message  
Rating Results  
Notepad Information  
Destination Information

IFS Source | TRANSUNION | IFS | ELIGIBLE

Reason Code

IFS Recommended Price

**Policy Credits/Surcharges**

☐ Account Credit

**Companion Policy Numbers**

Auto Policy Numbers

Homeowner Policy Numbers

Other Policy Numbers

Refresh < Determ Eligibility > Resume Flow Rate Save/Close

Start Paula M Zanetti Microsoft Word Microsoft Office S CDE Microsoft 3:55 PM

FIG. 19C



CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

**TravelersPropertyCasualty**

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Select  
Policy  
Determinants  
Policy/Quote Detail  
Insured Name  
Mailing Address  
Policy Credits/Surc  
Eligibility  
Current Carrier (Prio  
Underwriting Inform  
Vehicle Information  
Operator Information  
Loss Information  
Coverage Limits  
Endorsements Informa  
Additional Interests  
Billing Information  
Miscellaneous Informa  
Errors/Rating Message

**Policy Eligibility**

Producer: 0A7890 Customer: PAULA APRILUPGRADE  
RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR: CLUE  
Office Code: 948 Policy#: Type: AUTO 101 IFS Rec Price:

**Prior Insurance Information**

Current Carrier NONE OR UNKNOWN  
Number of Years Applicant Known by Agent  
Prior Carrier is Non-Standard N  
Policy has been Cancelled, Declined, or Non-Renewed N

**Eligibility Information**

Eligibility Questions:  
ARE ANY OF YOUR VEHICLES USED FOR BUSINESS OR FARMING? N  
DO ANY OF YOUR VEHICLES HAVE EXISTING/UNREPAIRED DAMAGE? N  
DOES ANY OPERATOR IN YOUR HOUSEHOLD SUFFER FROM PHYSICAL OR MEDICAL IMPAIRMENT? N  
HAS APPLICANT BEEN UNINSURED FOR GREATER THAN 30 DAYS? N  
HAVE YOU OR ANYONE IN YOUR HOUSEHOLD BEEN CONVICTED OF A FELONY OR A MISDEMEANOR IN THE PAST 3 YEARS? N  
ARE ANY VEHICLES NOT REGISTERED TO YOU OR YOUR SPOUSE? N  
HAS ANY DRIVER IN THE HOUSEHOLD HAD THEIR LICENSE SUSPENDED OR REVOKED IN THE LAST 5 YEARS? N  
HAVE YOU OR YOUR SPOUSE FILED BANKRUPTCY IN THE PAST 5 YEARS? N

Refresh < Pol Dtl Vehicles > Resume Flow Rate Save/Close

Done Internet zone

Start Paula M Zanetti Microsoft Word Microsoft Office S CDE Microsoft 3:55 PM

FIG. 20A

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

**TravelersPropertyCasualty**

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Select  
Policy  
Determinants  
Policy/Quote Detail  
Insured Name  
Mailing Address  
Policy Credits/Surc  
Eligibility  
Current Carrier (Prio  
Underwriting Inform  
Vehicle Information  
Operator Information  
Loss Information  
Coverage Limits  
Endorsements Informa  
Additional Interests  
Billing Information  
Miscellaneous Informa  
Errors/Rating Message

Prior Carrier is Non-Standard N  
Policy has been Cancelled, Declined, or Non-Renewed N

**Eligibility Information**

Eligibility Questions:  
ARE ANY OF YOUR VEHICLES USED FOR BUSINESS OR FARMING? N  
DO ANY OF YOUR VEHICLES HAVE EXISTING/UNREPAIRED DAMAGE? N  
DOES ANY OPERATOR IN YOUR HOUSEHOLD SUFFER FROM PHYSICAL OR MEDICAL IMPAIRMENT? N  
HAS APPLICANT BEEN UNINSURED FOR GREATER THAN 30 DAYS? N  
HAVE YOU OR ANYONE IN YOUR HOUSEHOLD BEEN CONVICTED OF A FELONY OR A MISDEMEANOR IN THE PAST 3 YEARS? N  
ARE ANY VEHICLES NOT REGISTERED TO YOU OR YOUR SPOUSE? N  
HAS ANY DRIVER IN THE HOUSEHOLD HAD THEIR LICENSE SUSPENDED OR REVOKED IN THE LAST 5 YEARS? N  
HAVE YOU OR YOUR SPOUSE FILED BANKRUPTCY IN THE PAST 5 YEARS? N

Refresh < Pol Dtl Vehicles > Resume Flow Rate Save/Close

Done Internet zone

Start Paula M Zanetti Microsoft Word Microsoft Office S CDE Microsoft 3:55 PM

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://lcs1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

**TravelersPropertyCasualty**

**Vehicle - Determinants**

Producer: 0A7890 Customer: PAULA APRILUPGRADE  
 RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MYR: CLUE  
 Office Code: 948 Policy#: Type: AUTO 101 IFS Rec Price:

Year	Make	Model	VIN	Annual Miles	Miles One Way	Days/W
1996	JEEP	CHEROKE CD	1j4168s1U75818	11000		

Vehicle #

Year Vehicle Make VIN

Continue Cancel

Refresh < Eligibility Operator > Resume Flow Rate Save/Close

Start Paula M Zanetti: J Microsoft Word: tr Microsoft Office S... CDE Microsoft 3:57 PM

FIG. 21

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

**Vehicle - Subject**

Producer: 0A7890 Customer: PAULA APRILUPGRADE

RETAIL TEST - NO OUTPUT Rating State: CT

Office Code: 948 Policy#: Type: AUTO 101 IFS Rec Price: IFS: ELIGIBLE MVR: CLUE

Year	Make	Model	VIN	Annual Miles	Miles One Way	Days/W
1996	JEEP	CHEROKE CO	1j4f68s1t175818	11000		

**1996 JEEP CHEROKE CO 4 DR UTIL**  
**1j4f68s1t175818**

**Vehicle Information**

MAKE: JEEP MODEL: CHEROKE CO

VEH YEAR: 1996 \* VIN: 1j4f68s1t175818

\* ANTI-LOCK BRAKE: YES PASSIVE: ANY RESTRAINTS: DBR

Refresh < Eligibility Operator > Resume Flow Rate Save/Close

Internet zone

Start Paula M Zanetti Microsoft Word Microsoft Office S CDE Microsoft 3:57 PM

FIG. 22A

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

**Vehicle Information**

\* VEHICLE TYPE: P.U. SED, DLV/PANEL

VEHICLE USED TO COMMUTE: ☐ BUSINESS USE: ☐ BROKEN CRACKED GLASS: ☐

COST NEW: PURCHASE DATE: / /

\* TERRITORY: 4242 RATING CITY: GLASTONBURY

RATING COUNTY: HARTFORD

RESTRAINT: \* ANNUAL MILEAGE: 11000

SPECIAL VEHICLE USE: ☐ CUSTOMIZATION: ☐

COMBINED PRICE (AFFINITY):

\* INDICATES FIELD IS REQUIRED.

GARAGING ADDRESS: Add New Modify Delete

Refresh < Eligibility Operator > Resume Flow Rate Save/Close

Internet zone

Start Paula M Zanetti Microsoft Word Microsoft Office S CDE Microsoft 3:58 PM

P. Zanetti  
4/2000

FIG. 22B

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://lous1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

**Operator Information**

Producer: DA7890 Customer: PAULA APRILUPGRADE  
 RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR: CLUE  
 Office Code: 948 Policy# / Type: AUTO 101 IFS Rec Price:

First Name	Last Name	Date Of Birth	License Number
paula	aprilupgrade	06/03/1966	57647658

Role Driver

**Driver**

\* LAST NAME \* FIRST NAME  
 \* DATE OF BIRTH DRIVER AGE  
 \* GENDER \* MARITAL STATUS  
 \* LICENSE NUMBER \* LICENSE STATE

Refresh < Vehicles Percent Use > Resume Flow Rate Save/Close

Internet zone

Start Paula M Zanetti Inbox Microsoft Word - train.doc CDE Microsoft Int Microsoft Office Shortcuts 3:58 PM

FIG. 23A

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://lous1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

**Driver**

\* LAST NAME \* FIRST NAME  
 \* DATE OF BIRTH DRIVER AGE  
 \* GENDER \* MARITAL STATUS  
 \* LICENSE NUMBER \* LICENSE STATE  
 YEARS LICENSED < 4  
☐ STUDENT OPERATOR  
☐ DRIVER TRAINING  
☐ DEFENSIVE DRIVER COURSE  
 \* RELATIONSHIP APPLICANT OCCUPATION  
☐ OPER INSURED ELSEWHERE  
☐ SPLIT RISK

\* INDICATES FIELD IS REQUIRED.

Add Driver Modify Delete

Refresh < Vehicles Percent Use > Resume Flow Rate Save/Close

Internet zone

Start Paula M Zanetti Inbox Microsoft Word - train.doc CDE Microsoft Int Microsoft Office Shortcuts 3:59 PM

FIG. 23B



**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://ncus1m4-pl.travelers.com/cde/CDEMMain.asp?WelcomeURL=>

**Travelers Property Casualty**

**Percentage Of Use**

Producer: QA7890 Customer: PAULA APRILUPGRADE  
 RETAIL TEST - NO OUTPUT Rating State: CT IFS-ELIGIBLE MVR-CLUE  
 Office Code: 948 Policy# / Type: AUTO 101 IFS Rec Price:

Operator	License Number	1996 JEEP CHEROKE CO 175318
paula aprilupgrade	57547658	100

Refresh < Operator AccViol > Resume Flow Rate Save/Close

Start Paula M Zanetti - Inbox Microsoft Word - train.doc CDE - Microsoft Inte Microsoft Office Shortcut 4:03 PM

FIG. 24

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://lucus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**Coverages**

Producer: 0A7890 Customer: PAULA APRIL UPGRADE  
 RETAIL TEST - NO OUTPUT Rating State: CT  
 Office Code: 948 Policy#/Type: AUTO 101 IFS: ELIGIBLE MVR: CLUE

IFS Rec Price:

1996 JEEP CHEROKE CO

BODILY INJURY	100000/300000 CT - BODILY INJURY
PROPERTY DAMAGE	10000 CT - PROPERTY DAMAGE
BRB	
ABRB	
MEDICAL PAYMENT	500 CT - MEDICAL PAYMENTS
UM/UND MOT BODILY INJURY	100000/300000 CT - UM/UND BI SPLIT-CONVERSION
COMPREHENSIVE DED	200 COMP DED-WITH GLASS
COLLISION DED	200 COLL DED
TOWING	
ETE	
COMP - LOAN/LEASE GAP	N

☒ Same Liability Coverage For All Cars

1996 JEEP CHEROKE CO

BODILY INJURY 100000/300000 CT - BODILY INJURY

PROPERTY DAMAGE

Refresh < Acc/Viol Endorse > Resume Flow Rate Save/Close

Start Paula M Zanetti Inbox Microsoft Word - tram.doc CDE - Microsoft Inte Microsoft Office Shortcut 4:03 PM

FIG. 25A

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://lucus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**Coverages**

100000/300000 CT - BODILY INJURY

PROPERTY DAMAGE 10000 CT - PROPERTY DAMAGE

BRB

ABRB

MEDICAL PAYMENT 500 CT - MEDICAL PAYMENTS

UM/UND MOT BODILY INJURY 100000/300000 CT - UM/UND BI SPLIT-CONVERSION

COMPREHENSIVE DED 200 COMP DED-WITH GLASS

COLLISION DED 200 COLL DED

TOWING

ETE

☐ COMP - LOAN/LEASE GAP

☐ COLL-LOAN/LEASE GAP

Modify

Refresh < Acc/Viol Endorse > Resume Flow Rate Save/Close

Start Paula M Zanetti Inbox Microsoft Word - tram.doc CDE - Microsoft Inte Microsoft Office Shortcut 4:04 PM

FIG. 25B

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tms1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**Travelers Property Casualty**  
A member of the group

**Billing**

Producer: DA7890 Customer: PAULA APRIL UPGRADE  
 RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR: CLUE  
 Office Code: 948 Policy#: Type: AUTO 101 IFS Rec Price:

**Policy/Quote Detail**  
☒ Insured Name  
☐ Mailing Address  
☐ Policy Credits/Surc  
**Eligibility**  
☒ Current Carrier (Prio  
☐ Underwriting Inform  
**Vehicle Information**  
☒ Vehicles  
**Operator Information**  
☒ Operator Informati  
☐ Percent of Use  
☐ Accident/Violations  
**Loss Information**  
☐ Coverage Limits  
☒ Liability/Physical D.  
**Endorsements Informati**  
**Additional Interests**  
**Billing Information**  
☒ Billing  
**Miscellaneous Informati**  
**Errors/Rating Messages**  
**Rating Results**  
**Notepad Information**

**Bill Plan** INSTALLMENT - INSURED

**Downpayment Amount** 0 00

**Sweep Indicator** No

**ABS Account Number**

**Agency Customer Number**

**Sub Producer Code**

**MM Special Producer Code**

Refresh < Addl Int Misc > Resume Flow Rate Save/Close

Done Internet zone

Start Paula M Zanetti - Inbox Microsoft Word - train.doc CDE - Microsoft Inte Microsoft Office Shortcut 4:04 PM

Fig. 26

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**Rating Results**

Producer: 0a7890 Customer: PAULA APRILUPGRADE  
 RETAIL TEST - NO OUTPUT Rating State: CT  
 Office Code: 948 Policy#/Type: AUTOMOBILE 101 IFS Rec Price: IFS: ELIGIBLE MVR: CLUE

Quote Date 05/17/00 Policy Effective Date: 04/21/00  
 Company: PHX Price : ECO

COVERAGE OPTION	LIMIT OR Deductible	96JEEP CHEROKE C
Split Limits (BI)	100/300	321.00
UM & UND Conversion	100/300	241.00
Property Damage	10,000	99.00
Comprehensive	200 FG	126.00
Collision	200 DED	312.00
Medical Payments	500	23.00
<b>Per Vehicle Total(s):</b>		<b>1122.00</b>
<b>12-Mo. Total:</b>		<b>\$1122.00</b>

Refresh < Misc > Resume Flow Rate Save/Close

Start Paula M Zanetti CDE - Microsoft Microsoft Word Microsoft Office S ekrach - Instan M 11:56 AM

FIG. 87A

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**Information to Close**

Effective Date 04/21/2000 Policy Term 12 Total Premium 1122  
 Bill Mailed 06/01 Payment Due On 06/21 Estimated Days Until Next Cycle 15

Payment Options	Current Cycle	Next Cycle
<b>EFT BILLING</b>		
Installment Amount	\$95.50 09 Installments	\$95.50 08 Installments
EFT Charge	2.00	
<b>INSTALLMENT PLAN</b>		
Minimum Downpayment	284.50 25.00% Required	377.96 33.33% Required
Installments	97.50 09 Installments	97.50 08 Installments
Installment Charge	4.00	

View IFS Information View Pricing Details Proceed to Issue

Refresh < Misc > Resume Flow Rate Save/Close

Start Paula M Zanetti CDE - Microsoft Microsoft Word Microsoft Office S ekrach - Instan M 11:56 AM



**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**TravelersPropertyCasualty**  
A member of Travelers

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Selection  
Policy  
Determinants

**CDE Determinants - Initial Page**

Producer: Customer: PAULA APRILHOUPGRADE  
Rating State: CT IFS: MVR: CLUE  
Office Code: Policy#: Type: IFS Rec Price:

Rating State: CONNECTICUT Agent Code: 0A7890  
Line of Business: HOMEOWNERS Effective Date: 04 21 2000  
Call Flow Type: RETAIL

Continue

Refresh < Quote Pol/DI > Resume Flow Rate Save/Close

Start Paula M Zanetti - Inbox Microsoft Word - train.doc CDE - Microsoft Internet Explorer Microsoft Office Shortcut Internet zone 5:07 PM

F16.28

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**TravelersPropertyCasualty**  
A member of Travelers

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Selection  
Policy  
Determinants

**CDE Determinants - Transaction and Policy Type**

Producer: Customer: PAULA APRILHOUPGRADE  
Rating State: CT IFS: MVR: CLUE  
Office Code: Policy#: Type: IFS Rec Price:

Rating State: CONNECTICUT Agent Code: 0A7890  
Line of Business: HOMEOWNERS Effective Date: 04/21/2000  
Call Flow Type: RETAIL  
Transaction Type: NB ISSUE - GENERAL Policy Type: HOME SPECIAL (633)  
Policy Term: 12 HOME SPECIAL (633)  
HOME TENANT (634)  
HOME CONDO (636)

Continue

Refresh < Quote Pol/DI > Resume Flow Rate Save/Close

Start Paula M Zanetti - Inbox Microsoft Word - train.doc CDE - Microsoft Internet Explorer Microsoft Office Shortcut Internet zone 5:08 PM

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

### CDE Determinants - Premium Level

Producer: Customer: PAULA APRILHOUPGRADE

Office Code: Rating State: CT IFS: MVR: CLUE

Policy#: /Type: IFS Rec Price:

Rating State: CONNECTICUT Agent Code: 0A7890 ~3000

Line of Business: HOMEOWNERS Effective Date: 04/21/2000

Call Flow Type: RETAIL

Transaction Type: NB ISSUE - GENERAL Policy Type: HOME SPECIAL (633)

Policy Term: 12

Premium Level: RETAIL A-01 ~3010

Continue

Refresh < Quote Pol/Dtl > Resume Flow Rate Save/Close

Start Paula M Zanetti - Inbox Microsoft Word - train.doc CDE - Microsoft Inta Microsoft Office Shortcut 5:08 PM

FIG. 30

CDE - Microsoft Internet Explorer provided by Travelers Property Casualty

Address: http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

### CDE Determinants - Pricing Level

Producer: Customer: PAULA APRILHOUPGRADE

Office Code: Rating State: CT IFS: MVR: CLUE

Policy#: /Type: IFS Rec Price:

Rating State: CONNECTICUT Agent Code: 0A7890

Line of Business: HOMEOWNERS Effective Date: 04/21/2000

Call Flow Type: RETAIL

Transaction Type: NB ISSUE - GENERAL Policy Type: HOME SPECIAL (633)

Policy Term: 12

Premium Level: RETAIL A-01 Pricing Level: NO TIER

Continue

Refresh < Quote Pol/Dtl > Resume Flow Rate Save/Close

Start Paula M Zanetti - Inbox Microsoft Word - train.doc CDE - Microsoft Inta Microsoft Office Shortcut 5:09 PM

P. Zanetti  
4/2000

FIG. 31

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://lucus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**TravelersPropertyCasualty**

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Selection  
Policy  
Determinants  
Policy/Quote Detail  
Eligibility  
Home Information  
Replacement Cost Information  
Coverage Limits  
Loss Information  
Endorsement Information  
Additional Interests (Mortgage)  
Billing Information  
Miscellaneous Information  
Errors/Rating Messages  
Rating Results  
Notepad Information  
Derivations/Overrides

**CDE Determinants**

Producer: Customer: PAULA APRILHOUPGRADE  
Office Code: Rating State: CT IFS: MVR: CLUE  
Policy#/Type: IFS Rec Price:

Rating State: CONNECTICUT Agent Code: 0A7890  
Line of Business: HOMEOWNERS Effective Date: 04/21/2000  
Call Flow Type: RETAIL  
Transaction Type: NB ISSUE - GENERAL Policy Type: HOME SPECIAL (633)  
Policy Term: 12  
Premium Level: RETAIL A-01 Pricing Level: NO TIER

Original Quote Date 04 - 20 - 2000 Reference Date 04 - 21 - 2000  
Original Effective Date 04 - 21 - 2000  
Agent Customer Number Agent Sub Code

Agent Name: RETAIL TEST - NO OUTPUT

Refresh < Quote Pol/Dtl > Resume Flow Rate Save/Close

Start Paula M Zanetti - Inbox Microsoft Word - train.doc CDE Microsoft Int Microsoft Office Shortcut 5:09 PM

FIG. 32A

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://lucus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**TravelersPropertyCasualty**

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Selection  
Policy  
Determinants  
Policy/Quote Detail  
Eligibility  
Home Information  
Replacement Cost Information  
Coverage Limits  
Loss Information  
Endorsement Information  
Additional Interests (Mortgage)  
Billing Information  
Miscellaneous Information  
Errors/Rating Messages  
Rating Results  
Notepad Information  
Derivations/Overrides

Rating State: CONNECTICUT Agent Code: 0A7890  
Line of Business: HOMEOWNERS Effective Date: 04/21/2000  
Call Flow Type: RETAIL  
Transaction Type: NB ISSUE - GENERAL Policy Type: HOME SPECIAL (633)  
Policy Term: 12  
Premium Level: RETAIL A-01 Pricing Level: NO TIER

Original Quote Date 04 - 20 - 2000 Reference Date 04 - 21 - 2000  
Original Effective Date 04 - 21 - 2000  
Agent Customer Number Agent Sub Code

Agent Name: RETAIL TEST - NO OUTPUT

Market Indicator: A	Reporting Office: 948
Service Indicator:	Service Office: 948
Company Code: NO WRITING COMPANY	Branch Code: 207

Refresh < Quote Pol/Dtl > Resume Flow Rate Save/Close

Start Paula M Zanetti - Inbox Microsoft Word - train.doc CDE Microsoft Int Microsoft Office Shortcut 5:10 PM

P. Zanetti  
4/2000

FIG. 32B

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**TravelersPropertyCasualty**

**Policy Detail**

Producer: 0A7890 Customer: PAULA APRILHOUPGRADE  
 RETAIL TEST - NO OUTPUT Rating State: CT IFS: ELIGIBLE MVR: CLUE:  
 Office Code: 948 Policy#/Type: HOME SPECIAL [633] IFS Rec Price:

**Named Insured and Mailing Address**

Name: PAULA APRILHOUPGRADE  
 Name Cont:   
 Street: 1 TOWER SQ  
 City: GLASTONBURY  
 County: HARTFORD  
 State: CONNECTICUT Zip/Postal: 06033  
 Social Security #: 457 86 8758

☐ Residence Address (if different from Mailing Address)  
☐ Previous Address (within last 6 months)  
☒ IFS Report has already been obtained

Refresh < Determ Eligibility > Resume Flow Issue Save/Close

Start Paula M Zanetti Microsoft Word CDE Microsoft Microsoft Office S 5:13 PM

FIG. 33A

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: <http://tclus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**TravelersPropertyCasualty**

**Policy Detail**

☐ Previous Address (within last 6 months)  
☒ IFS Report has already been obtained

IFS Source: IFS

Reason Code: NO DESCRIPTION AVAILABLE

IFS Recommended Price  
 Numeric Score:

**Policy Credits/Surcharges**

☐ Account Credit  
☐ Association Credit  
☐ Non-Smoking Household Credit  
☐ Prime Time Credit

Refresh < Determ Eligibility > Resume Flow Issue Save/Close

Start Paula M Zanetti Microsoft Word CDE Microsoft Microsoft Office S 5:13 PM

P. Zanetti  
 4/2000

FIG. 33B



**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://ncus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

**Travelers Property Casualty**

- Policy Writing
  - Utilities
    - Customer Selection
    - Customer Informatic
    - Policy/Quote Selec
  - Policy
    - Determinants
  - Policy/Quote Detail
    - Insured Name
    - Mailing Address
    - Policy Credits/Surc
  - Eligibility
  - Home Information
  - Replacement Cost Infor
  - Coverage Limits
  - Loss Information
  - Endorsement Information
  - Additional Interests (Mor
  - Billing Information
  - Miscellaneous Informati
  - Errors/Rating Messages
  - Rating Results
  - Notepad Information
  - Derivations/Overrides

**Association Credit**

☐ Non-Smoking Household Credit

☐ Prime Time Credit

☐ Neighborhood Home & Safety Program

☐ Deadbolt Credit

☐ Smoke Detector

☐ Sensa Dua Phone

☐ Fire Extinguisher

Doorman Guard Code

Burglar Alarm Code

Fire Alarm Code

Sprinkler Code

**Companion Policy Numbers**

Auto Policy Numbers

Homeowner Policy Numbers

Other Policy Numbers

Refresh < Determ Eligibility-> ResTime Flow Issue Save/Close

Internet zone

Start Paula M Zanetti 37 Microsoft Word - It... CDE - Microso Microsoft Office S 5:15 PM

FIG. 33C

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels FullScreen Mail Print Edit

Address: http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

**TravelersPropertyCasualty**

Workstation  
 Policy Writing  
 Utilities  
 Customer Selection  
 Customer Information  
 Policy/Quote Selection  
 Policy  
 Determinants  
 Policy/Quote Detail  
 Insured Name  
 Mailing Address  
 Policy Credits/Surcharge  
 Eligibility  
 Current Carrier (Prior)  
 Underwriting Information  
 Home Information  
 Replacement Cost Information  
 Coverage Limits  
 Loss Information  
 Endorsement Information  
 Additional Interests (Miscellaneous)  
 Billing Information  
 Miscellaneous Information  
 Errors/Rating Messages

**Policy Eligibility**

Producer: 0A7890 Customer: PAULA APRIL HOUPGRADE  
 RETAIL TEST - NO OUTPUT Rating State: CT  
 Office Code: 948 Policy#/Type: HOME SPECIAL (633) IFS: ELIGIBLE MVR: CLUE  
 IFS Rec Price:

**Prior Insurance Information**

Current Carrier: NONE OR UNKNOWN

Prior Carrier is Non-Standard: N

Policy has been Cancelled, Declined, or Non-Renewed: N

**Eligibility Information**

**Eligibility Questions:**

DO YOU HAVE AN UNFENCED POOL OR TRAMPOLINE? N

DO YOU HAVE MORE THAN THREE MORTGAGEES? N

DO YOU CURRENTLY OWN ANY OTHER HOMES THAT ARE NOT INSURED? N

Refresh < Pol Det Residence > Resume Flow Issue Save/Close

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FIG. 34A

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels FullScreen Mail Print Edit

Address: http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

**TravelersPropertyCasualty**

Workstation  
 Policy Writing  
 Utilities  
 Customer Selection  
 Customer Information  
 Policy/Quote Selection  
 Policy  
 Determinants  
 Policy/Quote Detail  
 Insured Name  
 Mailing Address  
 Policy Credits/Surcharge  
 Eligibility  
 Current Carrier (Prior)  
 Underwriting Information  
 Home Information  
 Replacement Cost Information  
 Coverage Limits  
 Loss Information  
 Endorsement Information  
 Additional Interests (Miscellaneous)  
 Billing Information  
 Miscellaneous Information  
 Errors/Rating Messages

**Eligibility Information**

**Eligibility Questions:**

DO YOU HAVE AN UNFENCED POOL OR TRAMPOLINE? N

DO YOU HAVE MORE THAN THREE MORTGAGEES? N

DO YOU CURRENTLY OWN ANY OTHER HOMES THAT ARE NOT INSURED? N

DO YOU CONDUCT BUSINESS ON THE PREMISES (E.G., FARMING, DAYCARE, SALON, ETC)? N

IS THE RESIDENCE AN OWNER OCCUPIED 2 FAMILY DWLG BUILT BEFORE 1970, W/ CHILDREN UNDER AGE 6 IN THE OTHER UNIT? N

IS THE RESIDENCE UNDER CONSTRUCTION AND DOES THE DATE OF COMPLETION EXCEED 90 DAYS? N

HAS YOUR PROPERTY INSURANCE BEEN DECLINED, CANCELLED, OR NONRENEWED IN THE PAST 3 YEARS? N

IS THE RESIDENCE A MOBILE OR MANUFACTURED HOME? N

IS THE HOME VACANT OR FOR SALE? N

DO YOU CURRENTLY OWN AN ANIMAL THAT HAS EVER CAUSED INJURY? N

Refresh < Pol Det Residence > Resume Flow Issue Save/Close

Start Paula M Zanetti Inbox Microsoft Word - trans.doc CDE - Microsoft Internet Explorer Microsoft Office Shortcut 5:17 PM

FIG. 34B



**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

**TravelersPropertyCasualty**

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Informatic  
Policy/Quote Selec  
Policy  
Determinants  
Policy/Quote Detail  
Insured Name  
Mailing Address  
Policy Credits/Surc  
Eligibility  
Current Carrier (Prio  
Underwriting Inform  
Home Information  
Residence Informal  
Replacement Cost Infor  
Coverage Limits  
Loss Information  
Endorsement Informatio  
Additional Interests (Mor  
Billing Information  
Miscellaneous Informati

**Residence Information**

Producer: 0A7890 Customer: PAULA APRILHOUPGRADE  
RETAIL TEST - NO OUTPUT Rating State: CT  
Office Code: 948 Policy#/Type: HOME SPECIAL IFS Rec Price: IFS-ELIGIBLE MVR: CLUE

**Residence Information**

\* CONSTRUCTION TYPE BRICK STONE MASONRY  
\* YEAR BUILT 1996  
\* OCCUPANCY 1 FAMILY  
\* TERRITORY 6  
\* FEET FROM HYDRANT 800  
\* MILES FROM FIRE DEPARTMENT 2  
\* PLACE CODE 260  
\* PROTECTION CLASS 4  
\* PROTECTION CLASS CODE P CLASS = 04  
\* ALTERNATE HEAT TYPE NONE  
\* RESIDENCE TYPE PRIMARY  
\* SEASONAL DWELLING  
\* APPROVED ROOF  
\* STORM SHUTTER

Refresh < Eligibility RepCost > Resume Flow Issue Save/Close

Start Paula M Zanetti Microsoft Word CDE Microsoft Office S 5:18 PM

FIG. 35A

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

**TravelersPropertyCasualty**

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Informatic  
Policy/Quote Selec  
Policy  
Determinants  
Policy/Quote Detail  
Insured Name  
Mailing Address  
Policy Credits/Surc  
Eligibility  
Current Carrier (Prio  
Underwriting Inform  
Home Information  
Residence Informal  
Replacement Cost Infor  
Coverage Limits  
Loss Information  
Endorsement Informatio  
Additional Interests (Mor  
Billing Information  
Miscellaneous Informati

**SEASONAL DWELLING**

\* PROTECTION CLASS 4  
\* PROTECTION CLASS CODE P CLASS = 04  
\* ALTERNATE HEAT TYPE NONE  
\* STORM SHUTTER  
\* NATURAL BARRIER PROTECTION  
\* INDICATES FIELD IS REQUIRED.

**RESIDENCE PREMISES ADDRESS**

Street 1 TOWER SQ  
City GLASTONBURY  
State CONNECTICUT Zip/Postal 06033

Refresh < Eligibility RepCost > Resume Flow Issue Save/Close

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P. Zanetti  
4/2000

FIG. 35B

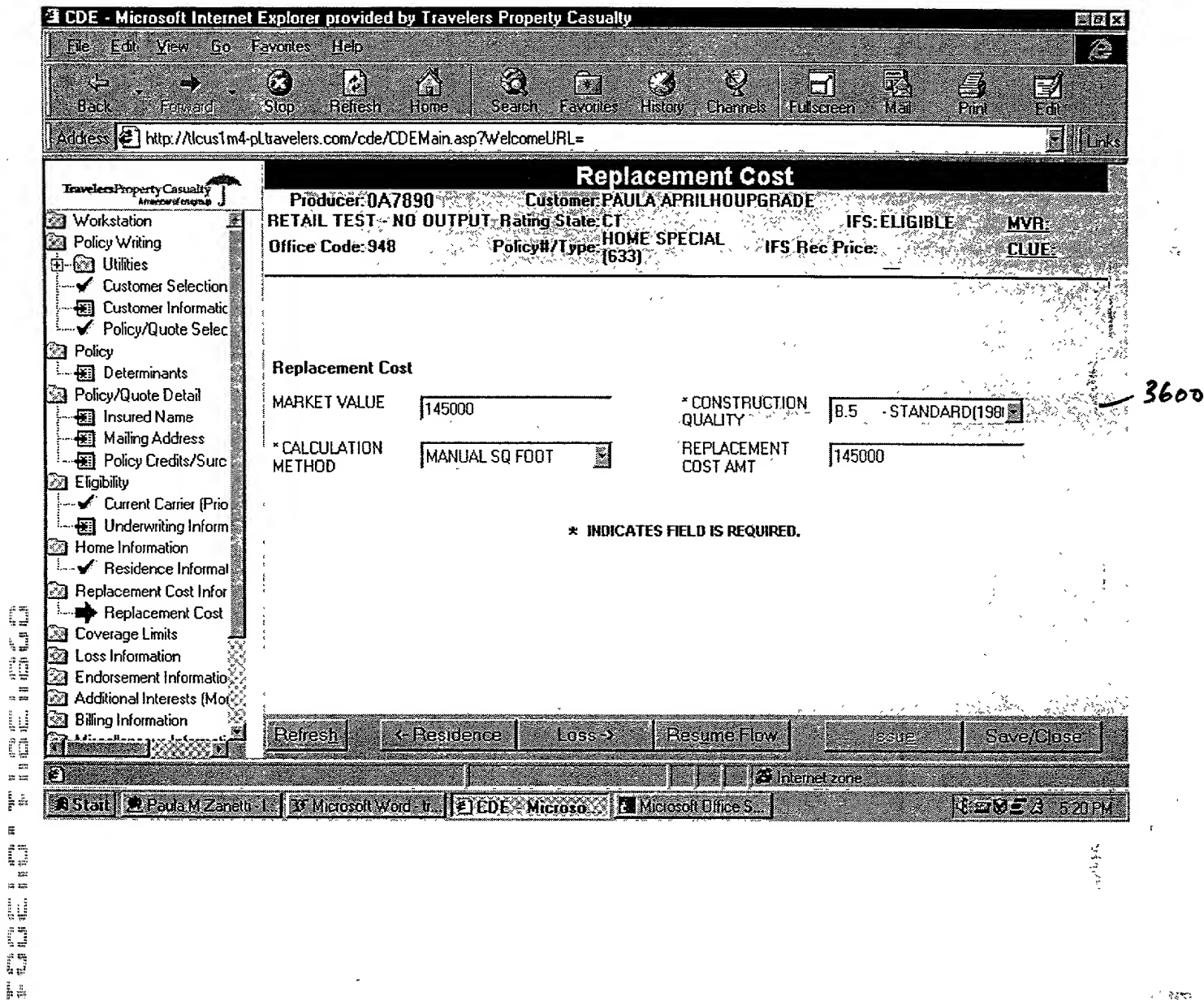


FIG. 36

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

**TravelersPropertyCasualty**

**Coverages**

Producer: 0A7890 Customer: PAULA APRILHOUPGRADE  
 RETAIL TEST - NO OUTPUT Rating State: CT  
 Office Code: 948 Policy#/Type: HOME SPECIAL IFS-ELIGIBLE MVR-  
 [633] IFS Rec Price: CLUE

☐ Determinants  
☐ Policy/Quote Detail  
☐ Insured Name  
☐ Mailing Address  
☐ Policy Credits/Surc  
☐ Eligibility  
☒ Current Carrier (Prio  
☐ Underwriting Inform  
☐ Home Information  
☒ Residence Informal  
☐ Replacement Cost Infor  
☒ Replacement Cost  
☐ Coverage Limits  
☒ Coverages  
☐ Deductible  
☐ Loss Information  
☐ Endorsement Informatio  
☐ Additional Interests (Mor  
☐ Billing Information  
☐ Miscellaneous Informati  
☐ Errors/Rating Messages  
☐ Rating Results  
☐ Notepad Information  
☐ Derivations/Overrides

DEDUCTIBLE 500 DEDUCTIBLE

WINDSTORM/  
HURRICANE DED

SPECIAL THEFT  
DEDUCTIBLE

A - DWELLING LIMIT 145000

B - OTHER  
STRUCTURES

C - PERSONAL  
PROPERTY

D - LOSS OF USE

E - LIABILITY 100000 PERSONAL LIAB - COV E

Refresh < Loss Endorse > Resume Flow Issue Save/Close

Internet zone

Start Paula M Zanetti Microsoft Word CDE Microsoft Microsoft Office S 5:21 PM

FCG. 37A

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

**TravelersPropertyCasualty**

**Coverages**

Producer: 0A7890 Customer: PAULA APRILHOUPGRADE  
 RETAIL TEST - NO OUTPUT Rating State: CT  
 Office Code: 948 Policy#/Type: HOME SPECIAL IFS-ELIGIBLE MVR-  
 [633] IFS Rec Price: CLUE

☐ Determinants  
☐ Policy/Quote Detail  
☐ Insured Name  
☐ Mailing Address  
☐ Policy Credits/Surc  
☐ Eligibility  
☒ Current Carrier (Prio  
☐ Underwriting Inform  
☐ Home Information  
☒ Residence Informal  
☐ Replacement Cost Infor  
☒ Replacement Cost  
☐ Coverage Limits  
☒ Coverages  
☐ Deductible  
☐ Loss Information  
☐ Endorsement Informatio  
☐ Additional Interests (Mor  
☐ Billing Information  
☐ Miscellaneous Informati  
☐ Errors/Rating Messages  
☐ Rating Results  
☐ Notepad Information  
☐ Derivations/Overrides

DEDUCTIBLE 500 DEDUCTIBLE

WINDSTORM/  
HURRICANE DED

SPECIAL THEFT  
DEDUCTIBLE

A - DWELLING LIMIT 145000

B - OTHER  
STRUCTURES

C - PERSONAL  
PROPERTY

D - LOSS OF USE

E - LIABILITY 100000 PERSONAL LIAB - COV E

F - MEDICAL  
PAYMENTS 1000 MEDICAL PAYMENTS TO OTHERS - COVERAGE F

Refresh < Loss Endorse > Resume Flow Issue Save/Close

Internet zone

Start Paula M Zanetti Microsoft Word CDE Microsoft Microsoft Office S 5:21 PM

P. Zanetti  
4/2000

FS G. 37B

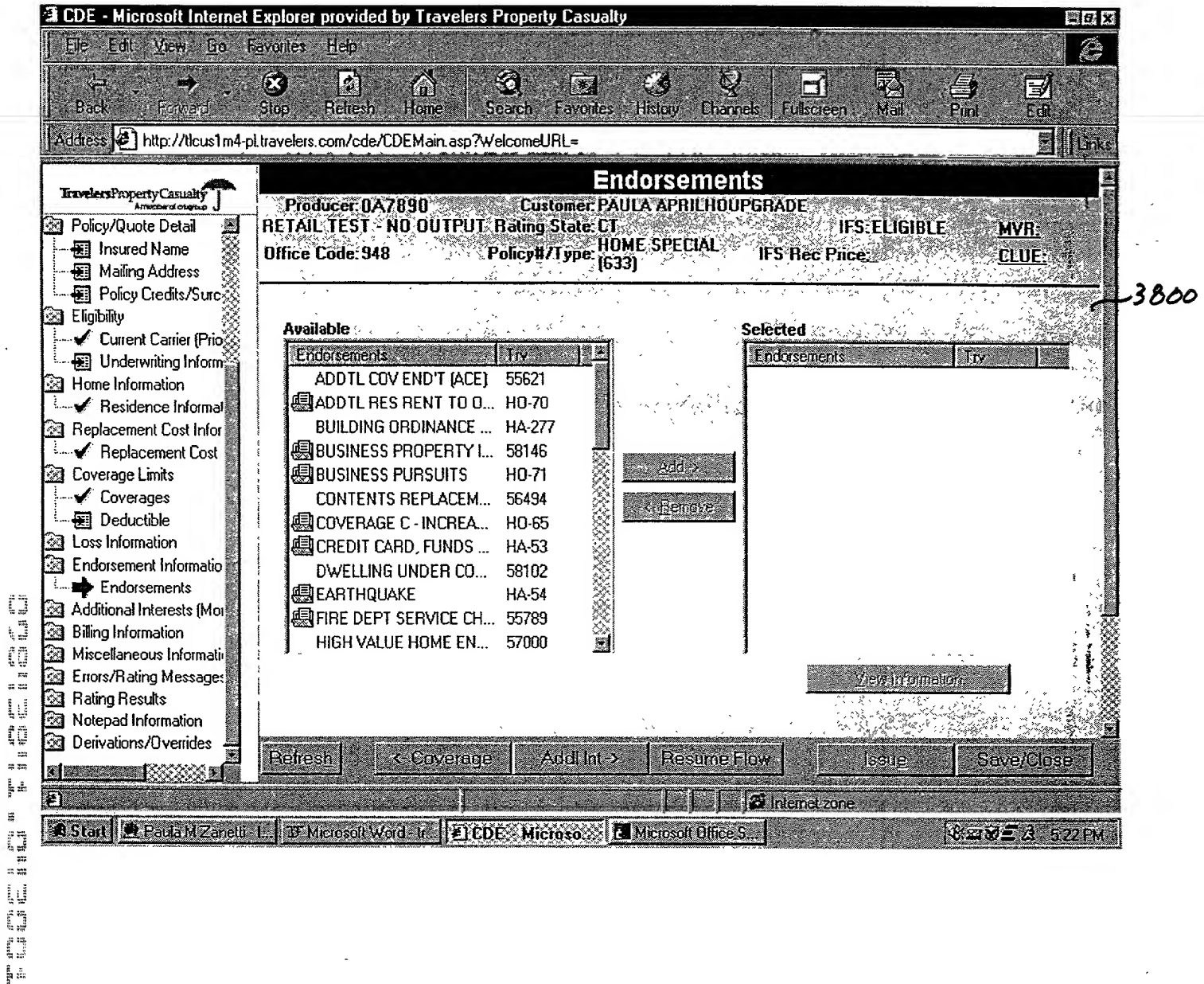


FIG. 38

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=>

---

**TravelersPropertyCasualty**  
A member of Travelers Group

- Policy/Quote Detail
  - Insured Name
  - Mailing Address
  - Policy Credits/Surc
- Eligibility
  - ☒ Current Carrier (Prio
  - Underwriting Inform
- Home Information
  - ☒ Residence Informal
- Replacement Cost Infor
  - ☒ Replacement Cost
- Coverage Limits
  - ☒ Coverages
  - ☒ Deductible
- Loss Information
  - Endorsement Informatio
  - ☒ Endorsements
- Additional Interests (Mor
- Billing Information
  - Billing**
- Miscellaneous Informati
- Errors/Rating Messages
- Rating Results
- Notepad Information

## Billing

Producer: **0A7890**

RETAIL TEST - NO OUTPUT

Office Code: **948**

Customer: **PAULA APRILHOUUPGRADE**

Rating State: **CT**

Policy# / Type: **HOME SPECIAL [633]**

IFS: **ELIGIBLE**

IFS Rec Price:

MVR: **CLUE**

**Bill Plan**

**Downpayment Amount**

**Sweep Indicator**

**ABS Account Number**

**Billing Last Name & First Initial**

**Full Billing Name**

**Agency Customer Number**

**Sub Producer Code**

**MM Special Producer Code**

**INSTALLMENT-INSURED (NO DOWNPAYMENT)**

0 00

No

APRILHOUUPGRADE P

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Misc >
Resume Flow
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Save/Close

Contains commands for working with the selected items

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5:22 PM

FIG. 39



**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

**Rating Results**

Producer: 087890 Customer: paula aprilhougrade  
 RETAIL TEST - NO OUTPUT Rating State: CT  
 Office Code: 948 Policy#/Type: HOME SPECIAL [633] IFS: ELIGIBLE MVB: CLUE

**\$500 DEDUCTIBLE**

COVERAGE	LIMIT	PREMIUM	DISCOUNTS APPLIED
Dwelling	\$ 145000	\$ 423	New Home -63
Other Structures	14500	INCL	Loss-Free Discount -16
Personal Property	72500	INCL	Deductible Discount -47
Loss of Use	29000	INCL	
Personal Liability	100000	INCL	
Medical Payments	1000	INCL	
HA-300 CT		INCL	

ANNUAL POLICY PREMIUM \$ 297.00

Refresh < Misc > Resume Flow Issue Save/Close

Internet zone

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FIG. 40A

**CDE - Microsoft Internet Explorer provided by Travelers Property Casualty**

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address: http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=

**Information to Close**

Effective Date: 04/21/2000 Policy Term: 12 Total Premium: 297  
 Bill Mailed: 05/01 Payment Due: 06/21 Estimated Days Until Next Cycle: 15  
 Approximately On

Payment Options	Current Cycle	Next Cycle
<b>EFT BILLING</b>		
Installment Amount	\$26.75 09 Installments	\$26.75 08 Installments
EFT Charge	2.00	
<b>INSTALLMENT PLAN</b>		
Minimum Downpayment	78.25 25.00% Required	102.99 33.33% Required
Installments	28.75 09 Installments	28.75 08 Installments
Installment Charge		

View IFS Information View Pricing Details Proceed to Issue

Refresh < Misc > Resume Flow Issue Save/Close

Internet zone

Start Paula M Zanetti CDE Microsoft Word Microsoft Office S ekiach Instant M 1:13 PM

P. Zanetti  
4/2000

12

FIG. 40B



## CDE Determinants - Initial Page

Travelers Property Casualty  
A member of the group

Producer:

Customer: TEST LARGEYACHT

Rating State: CT

IFS:

MVR:

Office Code:

Policy# / Type:

IFS Rec Price:

CLUE:

Workstation  
Policy Writing

- ☒ Utilities
- ☒ Customer Selection
- ☒ Customer Information
- ☒ Policy/Quote Selection
- ☒ Policy
- ☒ Determinants

Rating State

CONNECTICUT

Agent Code

0HL545

Line of Business

BOAT

Effective Date

04

11

2000

Call Flow Type

RETAIL

Continue

Refresh

< Quote

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Resume Flow

Rate

Save/Close

Internetzone

Start

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Microsoft Word - Do

CDE - Microsoft

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FIG. 41

Address: <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://tlcus1m4-pl.portal.travelers.com/welcome.asp> Link

### CDE Determinants - Transaction and Policy Type

**TravelersProperty Casualty**  
A member of the group

**Workstation**  
Policy Writing

- ☐ Utilities
- ☒ Customer Selection
- ☐ Customer Information
- ☒ Policy/Quote Selection
- ☐ Policy
- ☒ Determinants

**Producer:** Customer: TEST LARGEYACHT  
**Office Code:** Rating State: CT  
Policy#/Type: IFS: MVR:  
IFS Rec Price: CLUE:

**Rating State:** CONNECTICUT  
**Line of Business:** BOAT  
**Call Flow Type:** RETAIL  
**Transaction Type:** NB QUOTE - GENERAL  
**Policy Type:** YACHT (840)  
**Policy Term:** 12  
**Agent Code:** 0HL545  
**Effective Date:** 04/11/2000

Internet zone

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FIG. 42

TravelersProperty Casualty  
A member of Travelers

- Workstation
- Policy Writing
- Utilities
- Customer Selection
- Customer Information
- Policy/Quote Selection
- Policy
- Determinants**
- Policy/Quote Detail
- Vessel Information
- Coverage Limits
- Endorsements Information
- Errors/Rating Messages
- Rating Results
- Notepad Information
- Print

## CDE Determinants

**Producer:** Office Code: **Customer:** TEST LARGEYACHT  
**Rating State:** CT **IFS:** **MVB:**  
**Policy#/Type:** **IFS Rec Price:** **CLUE:**

**Rating State:** CONNECTICUT **Agent Code:** OHL545  
**Line of Business:** BOAT **Effective Date:** 04/11/2000  
**Call Flow Type:** RETAIL  
**Transaction Type:** NB QUOTE - GENERAL **Policy Type:** YACHT (840)  
**Policy Term:** 12  
**Premium Level:** STANDARD (A) **Pricing Level:** STANDARD

**Original Quote Date:** 04 10 2000

**Reference Date:** 04 10 2000

**Original Effective Date:** 04 11 2000

**Agent Customer Number:**

**Agent Sub Code:**

**Agent Name:** HINCKLEY INSURANCE GROUP

**Market Indicator:** A

**Reporting Office:** 126

**Service Indicator:**

**Service Office:** 558

Refresh

< Quote

Pol/Dtl >

Resume Flw

Print

Save/Close

FIG. 43



Address: http://luc1m4.pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://luc1m4.pl.portal.travelers.com/welcome.asp

### Policy Detail

Producer: OHL545      Customer: TEST LARGEYACHT  
HINCKLEY INSURANCE GROUP      Rating State: CT      IFS:      MVR:  
Office Code: 558      Policy#/Type: YACHT (840)      IFS Rec Price:      CLUE:

#### Named Insured and Mailing Address

First Name	TEST		
Last Name	LARGEYACHT		
Street	111 MAIN STREET		
City	WINDSOR LOCKS		
State	CONNECTICUT	Zip/Postal	06096
Social Security #	345	34	5435

Refresh    < Determin    Eligibility >    Pastime Flow    Issue    Save/Close

Start    APPN Node Active    Tichost1 EXTRAIL    Kathleen Yucka In    Microsoft Word Do    EIDE Microsoft    12:34 PM

FIG. 44

File Edit View Go Favorites Help

Address: http://tlcus1m4-pl.travelers.com/cde/CEMain.asp?WelcomeURL=http://tlcus1m4-pl.portal.travelers.com/welcome.asp

**Travelers Property Casualty**  
An American Company

**Policy Eligibility**

Producer: OHL545      Customer: TEST LARGEYACHT  
HINCKLEY INSURANCE GROUP      Rating State: CT

Office Code: 558      Policy#/Type: YACHT (840)      IFS Rec Price:      IFS:      MVR:      CLUE:

Workstation

Policy Writing

Utilities

Customer Selection

Customer Information

Policy/Quote Selection

Policy

Determinants

Policy/Quote Detail

Insured Name

Companion Policies

Eligibility

Current Carrier (Prior Information)

Underwriting Information

Vessel Information

Operator Information

Loss Information

Coverage Limits

Endorsements Information

Additional Interests

Billing Information

Miscellaneous Information

Errors/Rating Messages

Rating Results

Notepad Information

Print

**Prior Insurance Information**

Current Carrier: ALLSTATE

Expiration Date: [ ] - [ ] - [ ]

Policy Premium: [ ]

Number of Years Applicant Known by Agent: [ ]

Policy has been Cancelled, Declined, or Non-Renewed: ☒ Yes ☐ No

**Eligibility Information**

Eligibility Questions:

[ ]

Refresh < Pol Dtl Vessels > Resume Flow Rate Save/Close

Start K APPN Node Active Tichost1 EXTRAIT Kathleen Yucka In Microsoft Word Do EY CDE Microsoft 12:35 PM

FIG. 45



## Vessel

Producer: OHL545

Customer: TEST LARGEYACHT

HINCKLEY INSURANCE  
GROUP

Rating State: CT

IFS:

MVR:

Office Code: 558

Policy#/Type: YACHT (840)

IFS Rec Price:

CLUE:

Type: LARGE YACHT

Continue

Refresh

< Pol/Dtl

Coverage >

Resume Flow

Rate

Save/Close

Internet zone

Start

AFRN Node Active

Horosil EXTRA

Kathleen Yocka-In

Microsoft Word - Do

CDE Microsoft

12:01 PM

FIG. 46

File Edit View Go Favorites Help

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://tlcus1m4-plportal.travelers.com/welcome.asp

## Vessel

Travelers Property Casualty  
 (A member of Travelers)

Workstation  
 Policy Writing  
 Utilities  
 Customer Selection  
 Customer Information  
 Policy/Quote Selection  
 Policy  
 Determinants  
 Policy/Quote Detail  
 Insured Name  
 Companion Policies  
 Eligibility  
 Current Carrier (Prior)  
 Underwriting Information  
 Vessel Information  
 Vessels  
 Operator Information  
 Loss Information  
 Coverage Limits  
 Endorsements Information  
 Additional Interests  
 Billing Information  
 Miscellaneous Information  
 Errors/Rating Messages  
 Rating Results  
 Notepad Information  
 Print

Producer: OHL545  
 HINCKLEY INSURANCE GROUP  
 Office Code: 558

Customer: TEST LARGEYACHT  
 Rating State: CT  
 Policy#: / Type: YACHT (840)  
 IFS:  
 IFS Rec Price:  
 MVR:  
 CLUE:

### LARGE YACHT

* YEAR	1980	* TYPE	POWER
* SUB TYPE	BASS BOATS	* MANUFACTURER	ABBATE
* MODEL	MODEL	* LENGTH - FT	30
LENGTH - IN	3	* SPEED	22
* HORSEPOWER	100	* ENGINE TYPE	INBOARD
* FUEL TYPE	GAS	SURVEY DATE	1/1/00
PURCHASE DATE	1/1/00	PURCHASE AMOUNT	
HULL ID NUMBER	23424234	INLAND / COASTAL	INLAND
NAVIGATIONAL TERRITORY	GREAT LAKES	<input type="checkbox"/> LAY UP APPLIES	
<input type="checkbox"/> DECK CHUTE USE		<input type="checkbox"/> CHARTER USE	

Refresh < Eligibility Operator > Resume Flow Rate Save/Close

Start APPN Node Active Tichost1 EXIPA1 Kathleen Yucka In Microsoft Word Do EICDE Microsoft 12:38 PM

FIG. 47A

Address <http://lucus1m4-pl.travelers.com/cde/CDEMMain.asp?WelcomeURL=http://lucus1m4-plportal.travelers.com/welcome.asp> Link

**TravelersProperty Casualty**

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Selection  
Policy  
Determinants  
Policy/Quote Detail  
Insured Name  
Companion Policies  
Eligibility  
Current Carrier (Prior)  
Underwriting Information  
Vessel Information  
Vessels  
Operator Information  
Loss Information  
Coverage Limits  
Endorsements Information  
Additional Interests  
Billing Information  
Miscellaneous Information  
Errors/Rating Messages  
Rating Results  
Notepad Information  
Print

☒ VAPOR DETECTOR  
☒ DEPTH SOUNDER  
☐ GPS  
☐ ELECTRONIC BURGLAR ALARM  
☐ EPIRB  
☐ MULTI-OWNER?  
NUMBER OF CREW:   
VESSEL NAME:   
PRIOR VESSEL TYPE:   
NUMBER OF YEARS OWNED:   
WINTER MOORING MARINA / LOCATION:   
☒ AUTOMATIC CO2  
☒ RADAR  
☐ SHIP TO SHORE RADIO  
☐ LASER PLOT  
☐ OUTBOARD MOTORS  
☒ LICENSED CAPTAIN  
☐ RATEABLE CALCULATION  
☐ HURRICANE SAFE HARBOR PLAN  
PRIOR VESSEL LENGTH:   
SUMMER MOORING MARINA / LOCATION:   
Refresh < Eligibility Operator > Resume Flow Rate Save/Close  
Inlandzone  
Start APPN Node Active Desktop EXTRA Kathleen Yucka Microsoft Word D: CDE Microsoft EMS 1237E

FIG. 47B



File Edit View Go Favorites Help

Address <http://ticus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://ticus1m4-plportal.travelers.com/welcome.asp>

Travelers Property-Casualty  
An American Company

Workstation

Policy Writing

Utilities

Customer Selection

Customer Information

Policy/Quote Selection

Policy

Determinants

Policy/Quote Detail

Insured Name

Companion Policies

Eligibility

Current Carrier (Prior)

Underwriting Information

Vessel Information

Vessels

Operator Information

Loss Information

Coverage Limits

Endorsements Information

Additional Interests

Billing Information

Miscellaneous Information

Errors/Rating Messages

Rating Results

Note/Pad Information

Print

NUMBER OF YEARS OWNED

SUMMER MOORING MARINA / LOCATION

WINTER MOORING MARINA / LOCATION

\* INDICATES FIELD IS REQUIRED

☒ SUMMER MOORING ADDRESS

Street 111 MAIN STREET

City WINDSOR LOCKS

County HARTFORD

State CONNECTICUT Zip/Postal 06096

☒ WINTER MOORING ADDRESS

Street 11 MAIN STREET

City WINDSOR LOCKS

County HARTFORD

State CONNECTICUT Zip/Postal 06096

Refresh < Eligibility Operator > Resume Flow Rate Save/Close

Start APPN Node Active Microsoft EXTBAL Kathleen Lucka Microsoft Word Microsoft Microsoft 12:37 PM

FIG. 47C

## Vessel Operator

Producer: OHL545

Customer: TEST LARGEYACHT

HINCKLEY INSURANCE GROUP

Rating State: CT

IFS:

MVR:

Office Code: 558

Policy#/Type: YACHT (840)

IFS Rec Price:

CLUE:

FIRST NAME	LAST NAME	LICENSE NUMBER
LARGEYACHT	TEST	SDJFSDLKFSKLJ

New

Modify

Delete

Refresh

< Vessels

Percent Use >

Resume Flow

Rate

Save/Close

Travelers Property Casualty

- Workstation
- Policy Writing
- Utilities
- Customer Selection
- Customer Information
- Policy/Quote Selection
- Policy
- Determinants
- Policy/Quote Detail
- Insured Name
- Companion Policies
- Eligibility
- Current Carrier (Prior)
- Underwriting Information
- Vessel Information
- Vessels
- Operator Information
- Loss Information
- Coverage Limits
- Endorsements Information
- Additional Interests
- Billing Information
- Miscellaneous Information
- Errors/Rating Messages
- Rating Results
- Notepad Information
- Print

FIG. 48A



File Edit View Go Favorites Help

Address http://luc1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://luc1m4-pl.portal.travelers.com/welcome.asp

TravelersProperty Casualty  
Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Selection  
Policy  
Determinants  
Policy/Quote Detail  
Insured Name  
Companion Policies  
Eligibility  
Current Carrier (Prior)  
Underwriting Information  
Vessel Information  
Vessels  
Operator Information  
Loss Information  
Coverage Limits  
Endorsements Information  
Additional Interests  
Billing Information  
Miscellaneous Information  
Errors/Rating Messages  
Rating Results  
Notepad Information  
Print

Office Code: 558      Policy#/Type: YACHT (840)      IFS Rec Price:      CLUE:

FIRST NAME	LAST NAME	LICENSE NUMBER

**LICENSED OPERATOR**

FIRST NAME	LARGEYACHT	LAST NAME	TEST
DATE OF BIRTH	01 / 01 / 1956	LICENSE ST	CONNECTICUT
LICENSE NUMBER	SDJFSOLKFSKLJ	OCCUPATION	DOCTOR
BOATING EDUCATION	ADVANCED	YEARS OF BOATING EXPERIENCE	15

\* INDICATES FIELD IS REQUIRED

Add Modify Delete  
Refresh < Vessels Percent Use > Resume Flow Rate Save/Close

Internetzone

Start APPN Node Active Echost EXIRAU Kathleen Yocka In Microsoft Word Do ETODE Microsoft 12:37 PM

FIG. 48B

File Edit View Go Favorites Help

Address http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://tlcus1m4-pl.portal.travelers.com/welcome.asp Link

TravelersProperty Casualty  
A member of the group

Workstation

Policy Writing

☐ Utilities

☒ Customer Selection

☐ Customer Information

☒ Policy/Quote Selection

☐ Policy

☒ Determinants

☐ Policy/Quote Detail

☒ Insured Name

☐ Companion Policies

☐ Eligibility

☒ Current Carrier (Prior)

☐ Underwriting Information

☐ Vessel Information

☒ Vessels

☐ Operator Information

☐ Operator Information

☒ Percent of Use

☐ Accident/Violations

☐ Loss Information

☐ Coverage Limits

☐ Endorsements Information

☐ Additional Interests

☐ Billing Information

☐ Miscellaneous Information

☐ Errors/Rating Messages

### Percentage Of Use

Producer: OHL545      Customer: TEST LARGEYACHT  
HINCKLEY INSURANCE GROUP      Rating State: CT

Office Code: 558      Policy#/Type: YACHT (840)      IFS:      MVR:  
IFS Rec Price:      CLUE:

Operator	License Number	ABBAT MODEL
TEST LARGEYACHT	SDJFSDLKESKLJ	030 1930
		100

Refresh      < Operator      Acc/Viol >      Resume Flow      Date      Save/Close

Internetzone

Start      APPN Node Active      Trichost      EXTRA      Kathleen Yucka      Microsoft Word - D      EYCDL Microsoft      12:38 PM

FIG. 49

TravelersProperty Casualty  
A member of the group

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Select  
Policy  
Determinants  
Policy/Quote Detail  
Insured Name  
Companion Policies  
Eligibility  
Current Carrier (Prior)  
Underwriting Information  
Vessel Information  
Vessels  
Operator Information  
Operator Information  
Percent of Use  
Accident/Violations  
Loss Information  
Coverage Limits  
Endorsements Information  
Additional Interests  
Billing Information  
Miscellaneous Information  
Errors/Rating Messages

Accidents/Violations and Inexperience

Producer: OHL545  
HINCKLEY INSURANCE GROUP  
Rating State: CT  
Office Code: 558

Customer: TEST LARGEYACHT  
Policy#: YACHT (840)  
IFS Rec Price:  
IFS:  
MVR:  
CLUE:

Seq #	Rel #	Driver	Accident Date	Conviction Date	Amount of Loss	Accident Type
-------	-------	--------	---------------	-----------------	----------------	---------------

Operator Incident Type

Add/In Modify Delete

Refresh < Percent Use Loss > Pasture Flow Rate Save/Close

Start APPN Node Active Internet Explorer 1.0 Kellieen Yacka 1 Microsoft Word 97 Microsoft 12:38 PM

FIG. 50





**CLUE:**

Loss Date	Cause of Loss	Amount	CAT Number	Description

--	--	--	--

SECRET

ALL INFORMATION CONTAINED HEREIN IS UNCLASSIFIED EXCEPT WHERE SHOWN OTHERWISE

DATE 08-09-2001 BY SP-6 JAC/jac

1

\_\_\_\_\_

☐ **Waive Surcharge**

### Add To List

॥ श्रीगणेशाय नमः ॥

# Epile

Refresh

&lt;AccViol

Coverage →

## Resume Flow

Rate

Save/Close

## Coverages

Producer: OHL545

Customer: TEST LARGEYACHT

HINCKLEY INSURANCE GROUP

Rating State: CT

IFS:

MVR:

Office Code: 558

Policy#/Type: YACHT (840)

IFS Rec Price:

CLUE:

Coverages	1980 ABBAT 030
PHYSICAL DAMAGE DED	0.0100 PHYSICAL DAMAGE
PHYSICAL DAMAGE	130000
OUTBOARD MOTORS	
PERSONAL PROPERTY DED	250 PERSONAL PROPERTY
PERSONAL PROPERTY	1000
TOWING	1000 COMMERCIAL TOWING
PROTECTION & INDEMNITY	100000 PROTECTION & INDEMNITY
MEDICAL PAYMENTS	2000
UNINSURED BOATER	100000 UNINSURED BOATER
USL&H	N

1980 ABBAT 030

PHYSICAL DAMAGE DED	0.0100 PHYSICAL DAMAGE
PHYSICAL DAMAGE	130000

Refresh

< Loss

Endorse >

Resume FIB?

Rate

Save/Close

- Travelers Property Casualty
- Workstation
- Policy Writing
- Utilities
- Customer Selection
- Customer Information
- Policy/Quote Selection
- Policy
- Determinants
- Policy/Quote Detail
- Insured Name
- Companion Policies
- Eligibility
- Current Carrier (Prior)
- Underwriting Information
- Vessel Information
- Vessels
- Operator Information
- Operator Information
- Percent of Use
- Accident/Violations
- Loss Information
- Losses
- Coverage Limits
- Liability/Physical D.
- Endorsements Information
- Additional Interests
- Billing Information

FIG. 52



Travelers Property Casualty  
A member of CNA Group

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Selection  
Policy  
Determinants  
Policy/Quote Detail  
Insured Name  
Companion Policies  
Eligibility  
Current Carrier (Prior)  
Underwriting Information  
Vessel Information  
Vessels  
Operator Information  
Operator Information  
Percent of Use  
Accident/Violations  
Loss Information  
Losses  
Coverage Limits  
Liability/Physical Damage  
Endorsements Information  
Endorsements  
Additional Interests

Endorsements

Producer: OHL545  
HINCKLEY INSURANCE GROUP  
Rating State: CT  
Office Code: 558  
Policy#/Type: YACHT (840)

Customer: TEST LARGE YACHT  
IFS:  
IFS Rec Price:  
MVR:  
CLUE:

Available

Endorsements	Inv
ACTUAL CASH VALUE	44140
ADDITIONAL INSURED	44116
AGREED VALUE COVER	44104
ANTIQUE AND CLASSIC	44110
BAREBOAT CHARTER A	44118
BAREBOAT CHARTER C	44106
BLANKET FISHING EQU	44135
CAPTAINED CHARTER	44107
DINGHY COVERAGE	44143
ELECTRONIC NAVIGATION	44134
EXCESS CATCH COVER	44109
GUARANTEED HINCKLEY	44133
HURRICANE ESCAPE P	44105

Add  
Remove

Selected

Endorsements	Inv
CREW COVERAGE	44108

View Information

Refresh

Coverage

Add Int

Resume Flow

Date

Save/Close

FIG. 53

## Rating Results

Producer: 0HL545

Customer: TEST LARGEYACHT

HINCKLEY INSURANCE  
GROUP

Rating State: CT

IFS:

MVR:

Office Code: 558

Policy#/Type: YACHT (840)

IFS Rec Price:

CLUE:

Total Policy Premium: \$1360

Total Transaction Premium: \$0

STD Commission Rate: 20%

Override Commission: 0%

TYPE	YEAR	MANUFACTURER	MODEL	LENGTH FT
LG YACHT SPECIAL SUBJECT TYPE CODE	1980	ABBAT	MODEL	030

LG YACHT SPECIAL SUBJECT TYPE CODE 4080 ABBAT Information

Severity Description	Process Date	Process Time	Source
THIS RISK QUALIFIES AND DOES NOT REQUIRE REFERRAL	04/10/2000	12:33:11 PM	CDI

### Description/Recommendation

THIS RISK QUALIFIES AND DOES NOT REQUIRE REFERRAL.

Close

Refresh

< Endorse

Print >

Resume Flow

Rate

Save/Close

Inetzone

Start APPN Node Active Tichost EXIBAL Kallheim ucka-In Microsoft Word-Do 16DE Microsoft 12:33P

FIG. 55A

TravelersPropertyCasualty

Policy

✓ Determinants

Policy/Quote Detail

✓ Insured Name

Companion Policies

Eligibility

✓ Current Carrier (Prior)

Underwriting Information

Vessel Information

✓ Vessels

Operator Information

Operator Information

✓ Percent of Use

✓ Accident/Violations

Loss Information

✓ Losses

Coverage Limits

✓ Liability/Physical Damage

Endorsements Information

✓ Endorsements

Additional Interests

Billing Information

✚ Billing

Miscellaneous Information

Errors/Rating Message

Rating Results

Rating Summary

Producer: OHL545

HINCKLEY INSURANCE GROUP

Office Code: 558

Customer: TEST LARGE YACHT

Rating State: CT

Policy#/Type: YACHT (840)

IFS:

IFS Rec Price:

MVR:

CLUE:

Bill Plan

INSTALLMENT - INSURED

Downpayment Amount

100 00

Sweep Indicator

No

ABS Account Number

Agency Customer Number

Sub Producer Code

MM Special Producer Code

Refresh

< Add Int

Misc >

Resume Flow

Rate

Save/Close

Start

APPN Node Active

Trinidad EXTRA

Kathleen Yucka In

Microsoft Word Doc

CDE Microsoft

12:40 P

FIG. 54



File Edit View Go Favorites Help

Address <http://tlcus1m4-pl.travelers.com/cde/CDEMain.asp?welcomeURL=http://tlcus1m4-plportal.travelers.com/welcome.asp>

**Travelers Property Casualty**  
A member of Citicorp

- Workstation
- Policy Writing
  - Utilities
  - Customer Selection
  - Customer Information
  - Policy/Quote Selection
- Policy
  - Determinants
- Policy/Quote Detail
  - Insured Name
  - Companion Policies
- Vessel Information
  - Vessels
- Coverage Limits
  - Liability/Physical Dam
- Endorsements Information
  - Endorsements
- Errors/Rating Messages
- Rating Results
  - Rating Summary
- Notepad Information
- Print

## Rating Results

**Producer:** OHL545  
**HINCKLEY INSURANCE GROUP**

**Customer:** TEST LARGEYACHT

**Office Code:** 558

**Rating State:** CT

**IFS:**

**MVR:**

**Policy#/Type:** YACHT (840)

**IFS Rec Price:**

**CLUE:**

---

**Total Policy Premium:** \$1360

**Total Transaction Premium:** \$0

**STD Commission Rate:** 20%

**Override Commission:** 0%

TYPE	YEAR	MANUFACTURED	MODEL	LENGTH
LG YACHT SPECIAL SUBJECT TYPE CODE	1980	ABBAT	MODEL	030

**LG YACHT SPECIAL SUBJECT TYPE CODE 1980 ABBAT Information**

**COASTAL INDICATOR**

**I NAVIGATIONAL TERRITORY**

**07 SUMMER MOORING STATE**

**CT**

Cov/Endorsement	Amt of Ins	Deductible	Standard	Override	Final Premium	Inclu
PHYSICAL DAMAGE	130000	0.0100	0.63		1270	
PROTECTION & INDEMNITY	100000		90	0	90	
MEDICAL PAYMENT	2000		0	0	0	
UNINSURED BOATER	100000		0	0	0	
COMMERCIAL TOWING	1000		0	0	0	
PERSONAL PROPERTY	1000	250	0	0	0	

Refresh
< Endorse
Print >
Resume Flow
Date
Save/Close

FIG. 55B

Address: http://lucus1m4-pl.travelers.com/cde/CDEMain.asp?WelcomeURL=http://lucus1m4-plportal.travelers.com/welcome.asp

Travelers Property Casualty  
A member of cna group

Workstation  
Policy Writing  
Utilities  
Customer Selection  
Customer Information  
Policy/Quote Selection  
Policy  
Determinants  
Policy/Quote Detail  
Insured Name  
Companion Policies  
Vessel Information  
Vessels  
Coverage Limits  
Liability/Physical Dam  
Endorsements Information  
Endorsements  
Errors/Rating Messages  
Rating Results  
Rating Summary  
Notepad Information  
Print

Total Policy Premium: \$1360  
STD Commission Rate: 20%  
Total Transaction Premium: \$0  
Override Commission: 0 %

TYPE	YEAR	MANUFACTURER	MODEL	LENGTH FT
LG YACHT SPECIAL SUBJECT TYPE CODE	1980	ABBAT	MODEL	030

LG YACHT SPECIAL SUBJECT TYPE CODE 1980 ABBAT Information

COASTAL INDICATOR 1 NAVIGATIONAL TERRITORY 07 SUMMER MOORING STATE CT

Cov/Endorsement	Amt of Ins	Deductible	Standard	Override	Final Premium	Includ
PHYSICAL DAMAGE	130000	0.0100	0.63		1270	
PROTECTION & INDEMNITY	100000		90	0	90	
MEDICAL PAYMENT	2000		0	0	0	
UNINSURED BOATER	100000		0	0	0	
COMMERCIAL TOWING	1000		0	0	0	
PERSONAL PROPERTY	1000	250	0	0	0	

Overridable Fields

Override Reason:

Description:

Internet zone

Start | APPEN Node Active | Tichost: EXIPA | Kathleen Yucka | Microsoft Word | CDE: Microsoft | 12:34 PM

FIG. 55C



- Workstation
- Policy Writing
  - Utilities
  - ✓ Customer Selection
  - Customer Information
  - ✓ Policy/Quote Selectio
- Policy
  - ✓ Determinants
  - Policy/Quote Detail
  - ✓ Insured Name
  - Companion Policies
- Vessel Information
  - ✓ Vessels
- Coverage Limits
  - ✓ Liability/Physical Dam
- Endorsements Information
  - ✓ Endorsements
- Errors/Rating Messages
- Rating Results
- ➔ Rating Summary
- Notepad Information
- Print

Coverage  
PHYSICAL DAMAGE

Type

Percent

AGE OF BOAT

55%

Total

55%

<http://lucus1m4-pl.travelers.com/cde/CDEBQuoteResults.asp>

Internet zone

MEDICAL PAYMENT	2000	0	0	0
UNINSURED BOATER	100000	0	0	0
COMMERCIAL TOWING	1000	0	0	0
PERSONAL PROPERTY	1000	250	0	0

\* Overridable Fields

Override Reason

Description

View Credits/Surcharges

Proceed to Issue

Refresh

< Endorse

Print >

Resume Flow

Rate

Save/Close

Internet zone

FIG. SSD

- Utilities
- Template Maintenance
- Transaction Log
- Customer
- Customer Information
- Quote/Policy Selection
- Basic Pol Info
- Policy Detail
- Policy Detail
- Vehicle Information
- Vehicles
- Operator Information
- Operator Information
- Percent of Use
- Accident/Mileage
- Coverage Limits
- Liability/Physical Damage
- Loss Information
- Rating Results
- Rating Summary
- Information To Close
- Errors/Rating Messages
- Eligibility Information
- Policy Participant
- Billing Information
- Miscellaneous Information
- Print
- Print Selection

4120

## Print Selection

Customer: Atlas3  
Policy Number:

Print Option ACORD APPLICATION

4130

Print Preview

FIG. 56A

## Print Selection

DM6800

RED MARKETING TEST

Customer: Atlas3

Policy Number:

Office Code:

Rating State:

Print Option AGENT PROPOSAL

4130

Thank you for this opportunity to provide insurance on your new car.

Proposal Notes

Proposal Notes

Print Preview

FIG. 56B